

We are hiring Customer Service Representatives!



OPEN HOUSE HIRING EVENT!!!

Are you looking to Make More Happen with a new career and with a company that is #1 in their industry?

Then mark your calendar and carve out time to join us for our Open House hiring event for Customer Service Representative Positions!!

When: Thursday, 8/9/17 from 3pm-7pm

Location: 7910 Kentucky Dr., Florence, KY 41042

Apply online today and bring your resume - interviews will be arranged at the open house

Staples is the world's largest office products company and leading office supply distributor in the US with Customer Service sites around the country. We make available to our customers a multitude of options for their business, including traditional office products, computer and technology solutions, facility and break room supplies, office furniture, and custom print and promotional items, to just name a few. We provide exceptional customer service at our Kentucky Contact Center with our, courteous people, detailed training, advanced technology and support from our national purchasing and distribution centers. The Kentucky Contact Center is committed to their customers, associates, results, and keeping it Easy.

We offer a comprehensive benefits package including medical, dental, life insurance, 401(k), Employee Stock Purchase Plan, vacation days, personal time, associate discounts, Scholarship program and more!

Schedule:

3 Week Training Schedule: 9:00am to 5:30pm Monday through Friday; 100% Attendance Required during Training.

Work hours: Must have ability to work between the hours of 11:30 a.m. – 08:00 p.m. Monday – Friday with a potential of a rotational 9:00 a.m. - 5:30 p.m.

Salary:

Determined Based on Experience

Position Start Date:

8/21/17

Apply online directly: <http://careers.staples.com/> Requisition ID: 1020413

Job Knowledge/Experience Required:

- Must have a minimum of 6 month of customer service experience in a high volume environment (preferably in call/contact center)
- Excellent written and verbal communication skills.
- Candidate must have excellent attendance record
- . Experience with Order Management Systems, as well as email and live chat customer service experience is a plus.
- High School Diploma or GED

Staples is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, protected veteran status, disability, or any other basis protected by federal, state, or local law.