



SPOTLIGHT NEWSLETTER

FALL 2022



WORDS FROM WONDA



Wonda Winkler
President & CEO

One of the great honors of my life is to serve in this role and partner with our amazing team of dedicated staff, Board Members, donors, and volunteers who make our work so special. Our focus on integrity, accountability, excellence, impact, and customer service are the foundation that drive our work each and every day. We are energized by the significant difference our services make in the lives of others, and we have celebrated several important milestones in the past few months. We've celebrated graduations, opened new programs, started implementing our new Strategic Plan, and have come together with community partners to address the need for housing that is affordable in our community. I am also deeply moved by the profound impact our staff has as a team, not only in partnering with our customers, but also with each other. This was lifted up through two distinct workplace honors Brighton Center has received. What we do is important, yet how we deliver services is what makes our organization truly unique. Thank you for being part of our Community of Support.



Brighton Center was named a top 50 nonprofit to work for in the nation by The Nonprofit Times. The designation is designed to identify, recognize, and honor the best employers in the nonprofit industry, benefiting the industry's economy, workforce, and businesses.



The Business Courier has named Brighton Center the 2022 Best Places to Work in the large company category. The award is an annual program celebrating organizations in Greater Cincinnati that rate high in workforce satisfaction.

WELCOME NEW BOARD MEMBERS

Brighton Center and Brighton Properties are excited to welcome several new Board Members for FY23. Brighton Center is fortunate to have Board members who offer their unique talents and skills to better the communities that we serve. They are passionate advocates for our mission and provide leadership that drives excellent results. Their support and encouragement build on our strong foundation of community and success.



Jennifer Ehrhardt
Viking Partners



LaQues Harrison
Taft Law



David Fleischer
Alpha+Beta Strategies



Susan McDonald
Retired, St. Elizabeth Healthcare



Christopher Owens
Taylor Oswald



Joe Schamer
SECO Electric



Madison Smith
Fifth Third



Justin Vanderglas
Clark Schaefer Hackett

UPCOMING EVENTS



To learn more about upcoming events visit brightoncenter.com and follow us on social media for the latest information.



Volunteer

Join us for a volunteer info session and learn about all the ways you can make an impact across the agency

STRATEGICALLY MOVING FORWARD

Over the past year, we have been listening, observing, strategizing, and responding to the needs of our community. This has occurred through the community assessment we complete with customers, insights gained from staff engagement, our Board of Directors, and community stakeholders. All of this has led to exciting structural changes and additional positions to build capacity to ensure maximum optimization and execution of our strategic plan and positions us to achieve our mission. This group of dedicated Department Directors, with deep tenure, are experts in their field and are the driving force behind each of our new Strategic Plan goals. As we have for the last 56 years, we are constantly evolving to meet the needs of our community and this enables us to continue forward as we partner with families.

BRIGHTON CENTER DEPARTMENT DIRECTORS



Brighton Center's mission is to create opportunities for individuals and families to reach self-sufficiency through family support services, education, employment, and leadership.



Lauren Allhands
Director of Kentucky Career Center Operations



Ellen Bates
Housing & Financial Wellness Director



Douglas Beard
Workforce Innovation Director



Dellisa Ford-Edwards
Early Childhood Education Director



Jonika Greene
Workforce Development Director



Kate Kassis
Youth Services Director



Eric Owsley
Community Resource Center Director



Anita Prater
Recovery Services Director



Jenny Wiley
Family Well-Being Director

BRIGHTON PROPERTIES DIRECTORS



Brighton Properties, Inc. was formed in 1997 as a wholly-owned subsidiary of Brighton Center, Inc. The mission of Brighton Properties is to assist individuals and families in obtaining self-sufficiency by developing housing opportunities that bring stability to families, individuals, and communities.



Tony Herms
Director of Facilities and Property Management



Stephanie Stiene
Housing Development Director



Volunteer Information sessions are held monthly. To sign up, visit brightoncenter.com/volunteer or email volunteer@brightoncenter.com for more information



Mardi Gras for Homeless Children

Tuesday, February 21, 2023
6:30 p.m. - 10:00 p.m.
Northern Kentucky Convention Center



Gala

Saturday, April 22, 2023
6:00 p.m. - 10:00 p.m.
Drees Pavilion, Covington, KY

COMMUNITY VOICE GUIDES FUTURE

COMMUNITY ASSESSMENT OVERVIEW

Brighton Center is a community-based organization and has maintained a connection to the community since our founding in 1966. Brighton Center's direction and growth is determined by the community. In 1968, Catherine Spaulding College recommended conducting a community assessment to drive future activities of the organization. Since then, every four years, we ask the individuals and families we serve, key stakeholders, and community leaders what their hopes and dreams are for themselves, their children, and the community. That information, in addition to regional and national data, helps us determine our long-term direction. The most recent Community Assessment conducted resulted in four key areas: Core, Capacity, Culture, and Community, which will guide our goals over the next four years.



603
customers surveyed



60%
of respondents were ages 25-49



20%
of respondents own their homes



51%
of respondents rent their homes



60%
of respondents indicated the need for more rental units as a pronounced community need



25%
of respondents have lived in the same zip code for over 10 years



47%
of respondents have lived in the same zip code for 3 years or less



36%
of respondents live in Campbell County



29%
of respondents live in Kenton County



23%
of respondents live in Boone County



Respondents' Top Long-Term Goals

1. Owning a Home
2. Advancing in Career
3. Eliminating Debt and Improving Credit

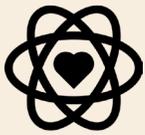


Key Partnership Areas Indicated by Respondents to Achieve Their Hopes and Dreams

1. Connection to Resources
2. Help With Budget and Income Management
3. Quality, Affordable Housing
4. Education and Training

STRATEGIC PLAN 2022-2026

CORE



Build services and strategies into our core programs that significantly improve the outcomes for the customers we serve.



HOUSING



WORKFORCE DEVELOPMENT

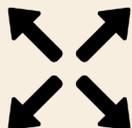


DIGITAL ACCESS & LITERACY



EARLY CHILDHOOD & YOUTH DEVELOPMENT

CAPACITY



To build an organizational infrastructure that supports growth, leadership at all levels, high-performing teams, and customers as they achieve their hopes and dreams.



EMPLOYER OF CHOICE



VOLUNTEERS



COMMUNICATION



TECHNOLOGY



RESEARCH & INTELLECTUAL PROPERTY

STRATEGIC PLAN ACCOMPLISHMENTS

MAJOR ACCOMPLISHMENTS OF 2016-2022 STRATEGIC PLAN

Expanded services and programs for Opportunity Youth (young adults ages 18-24)

- Opening of Opportunity House
- Young Adult Talent Development Services at the Kentucky Career Center
- Street Outreach Team dedicated to working with young adults experiencing homelessness

Increased nontraditional skill training opportunities

- On-the-job training through a partnership with St. Elizabeth Physicians
- Offering night and weekend training within Center for Employment Training's (CET) Medical Assisting skill division
- Addition of Human Resources & Payroll Specialist skill division at CET
- Launch of Trades to Success pre-apprenticeship program
- Kentucky Essential Skills Certification embedded into programming
- A strategic response to dislocated workers impacted by COVID-19

Integration and expansion of financial education services

- Increased financial education and homeownership workshops
- Increased integration of one-on-one financial education services across programs
- Development of additional asset and credit building tools and resources

Response to the growing heroin epidemic

- Expanded prevention programming through a Teens Linked to Care program grant from the Centers for Disease Control (CDC)
- Support programming for families of loved ones experiencing addiction
- Working directly with employers offering second chance opportunities
- Establishing key partnerships to align holistic wraparound services that help reduce stressors that can trigger a relapse

Advancement of a two-generation approach

- Utilization of Family Centered Coaching, Trauma Informed Care, and Positive Youth Development with a focus on strengthening our work around responding to intimate partner violence, health and wellness, trauma, and increasing social capital

Advancement of racial equity and inclusion

- Increased partnerships with other nonprofit leaders on the issue of equity and social justice
- Continuous training of staff, Board Members, and volunteers
- Creation of a BIPOC affinity group within the agency
- Participation in the publication of articles and opinion pieces
- Applying a racial equity lens across all levels of the organization

Implemented an agency-wide data management system

- Increased integration of services, equity, and improved internal systems for staff that ensure customers have the best combination of programs and services



STRATEGIC PLAN 2022-2026

CULTURE



We strive to create a diverse, inclusive, equitable, and anti-racist organization that actively identifies and opposes racism. Ownership, leadership, and investment are expected and set the standards for our core values in action.



CUSTOMER VOICE



APPROACH



LEADERSHIP & SUCCESSION



RACIAL EQUITY

COMMUNITY



We are engaged in the community and provide vision, leadership, and innovation to advance strategies that lead to equitable and thriving communities.



STRATEGIC PARTNERSHIPS



SYSTEMS CHANGE



PUBLIC POLICY



NEWPORT

ADDRESSING THE NEED FOR HOUSING

Our community has an urgent need for housing that is available at rents that families with low to moderate incomes can afford. We have worked hard over the years to develop units that are affordable for families. It is a challenging and often slow process as the need is great and the resources are limited. And when already scarce housing is removed from the market, it impacts families in the most devastating way. They lose their home and have few options they can afford. And the community loses neighbors, history, and culture. Our customers have told us that housing that is affordable, specifically rental and family rental, are a pronounced need as indicated in our Community Assessment. Many households pay more than 30% of their gross income on housing (rent or mortgage) and this is anticipated to increase given inflation. As a result, our response to this growing crisis includes several comprehensive strategies.



Work with landlords to increase units that accept Housing Choice Vouchers



Increase number of housing units that are affordable



Bring together community resources to increase coordination and centralize efforts and strategies



Provide workforce development services and training opportunities to increase family income



Provide increased financial education for individuals and families to build assets



Create solutions for special populations including veterans, seniors, and young adults



Top Ways to Prevent Evictions as Given by Respondents on the Community Assessment



Short-term emergency rent and utilities assistance



Financial education



Easier connections to services to prevent a housing crisis

MARILYN'S STORY: FINDING HOUSING

After I was diagnosed with breast cancer, I started to fall behind on my bills. My son Aaron and I tried to stay with friends, but ultimately we had to live in our broken-down car with our two service dogs in the parking lot at Aaron's part-time job. Even though being with my family and my dogs was a comfort during the tough times I was having, in the winter of 2021 I had to leave them to move into a shelter because sleeping in the car was getting in the way of my recovery from my recent surgery.

I didn't know where to go to get help. I googled organizations that help the homeless and found Brighton Center, where I connected with the Rapid ReHousing program. The team brought food to us once a week, brought our storage fees up to date so that we wouldn't lose our belongings, caught us up on our utility bills so that we could have immediate service when we found a place, and helped us start the search for a permanent home. In the Spring of 2022, a landlord in Glencoe offered us a lease on a 2-bedroom house.

Across the street from the house are stores, but in the back, there's a privacy fence, a little bit of woods, and plenty of space for my dogs Saki and Harley to run around. Aaron found full-time work right across the street from the new home and has even been promoted to manager.

My favorite part of our new home is that now I can have a sleepover with my 17-month-old grandson. When I was living in my car and in the shelter, I couldn't have him stay over with me. I missed the first year of his life. I'm so glad to have a safe place for him here. Through his work at the store, Aaron has met several neighbors. The dogs are flourishing in their new yard and are especially happy to be reunited with me.

We are now working with a Financial Coach to assist with creating a savings plan and look forward to owning our own home in the future. Sometimes I worry that this is all too good to be true, but then I see that my new landlord has another unit nearby, and I hope to have another Brighton Center neighbor someday with the same opportunities I have.

OPPORTUNITY HOUSE CELEBRATES OPENING



Becoming an adult can be an exciting time in a person's life: finishing up school, leaving home for the first time, enrolling in college courses, reinventing yourself as you take new classes and make new friends. It can be a time full of seemingly endless possibilities. But for some youth, this time can be one of uncertainty. Brighton Center has developed an innovative strategy to help set these youth up for academic and career success, returning the magic of possibilities to their lives.

Opportunity House is both a residence and a program founded on hope. A residential building situated on Northern Kentucky University's (NKU) campus is now home to 16 young adults as they pursue secondary education.



Opportunity House consists of 15 efficiency and 1 one-bedroom apartments with individual bathrooms and kitchenettes. The property also has a community space with a large group room, classroom, laundry, a full teaching kitchen, and small meeting rooms. An on-site Case Manager works closely with each student on a goal plan that includes school, work, and life skills. Each youth will receive wraparound services provided through Brighton Center's comprehensive continuum, such as financial coaching, job development, budgeting, success skills, and problem solving.

This project exemplifies Brighton Center's tag line a community of support.



Opportunity House Photos provided by: Phil Armstrong



Emma
Northern Kentucky University

Major: Exercise Science
Interests: working out, reading, and spending time with siblings

"Being a part of Opportunity House helps me overcome the struggle of trying to manage everything on my own. I have such a great support system at Opportunity House, filled with people who care about me, and that takes a huge weight off of my shoulders. I hope that Opportunity House will help me accomplish all the necessary life skills to succeed individually. I am excited because it provides me with a stable, healthy place to live while I focus on things most important to me, like my education."



Joseph
Northern Kentucky University

Major: Information Technology
Interests: building computers, playing games, and being physically active

"I am excited about Opportunity House because I'm surrounded by similar-minded peers who support me and my endeavors. It's also a great chance to learn to be truly independent. I hope Opportunity House will help me accomplish my goals of getting through college and traveling around. I also believe Opportunity House will allow me to be fully independent and successful by the time I graduate. It will help me overcome the challenge of ensuring I have a stable environment to live in and achieve my goals. It takes away the stress of having to overwork to support my goals and take care of myself."

25 YEARS OF LIFE CHANGING TRAINING

Brighton Center's Center for Employment Training (CET) is celebrating 25 years of changing lives through training, building skills, and gaining good jobs with a liveable wage and benefits.

Since opening on April 14, 1997, CET has helped over 1,100 trainees to obtain full-time employment with benefits in high-demand industries with opportunities for career advancement. What makes CET so different is the intensive and integrated experience trainees have while attending. In 1996, Wonda Winkler saw an opportunity to offer more than short-term job training to our customers. She found that the U.S. Department of Labor was offering agencies the opportunity to go to San Jose, California to experience firsthand the successful training model of the original Center for Employment Training.

Brighton Center received the replication grant and was able to bring the San Jose model back to Newport. In April 1997, Brighton Center's CET opened its doors at Watertower Square to trainees for the first time. In 2001, we were accredited by the Council on Occupational Education, and in 2011, we became licensed by the Kentucky Council on Postsecondary Education.

In 2014, Brighton Center's CET was one of 30 programs nationally lifted up as "what works" during President Obama's Administration signing of the Workforce Innovation and Opportunity Act. CET has kept fidelity to the original model and still operates under the original 14 Precepts that guided the program's development twenty-five years ago.

Today, CET is an accredited 6 to 9-month short-term career training program that provides comprehensive and holistic occupational, skill-specific training in in-demand careers. Individuals within this accelerated education program are provided with hands-on, self-paced training with contextual learning that simulates an actual work environment.

Our trainees receive a debt-free education through grant-based funding, including Title IV Pell, Kentucky Department of Community Based Services, Kentucky Office of Vocational Rehabilitation, Workforce Innovation and Opportunity Act training dollars, United Way of Greater Cincinnati, and other private funders.

Brighton Center's CET offers training in Medical Assisting, Health Technology Administration, and Human Resources and Payroll Specialist.

JUNE'S STORY

In February of 2022, I saw a flier that I thought was too good to be true, but changed my life forever.

Before coming to Brighton Center's Center for Employment Training (CET), I had experienced a period of homelessness. At the same time, I was trying to manage working, going to school full-time, and finding housing. When I walked through the doors at CET, I felt anxious and intimidated thinking about going back to school and whether or not I would be successful.

Shortly after joining the program, I realized that these were my people and that we've all shared similar experiences and had the same purpose. As my Skill Instructor Tammy always says, "at CET, we are lifting spirits and changing lives."

CET is more than a job training program; it is a place that provides support that genuinely sets you up to be successful. While I was at CET, they connected me with emergency assistance, rent assistance, WIOA funding that made the program debt-free, clothing, helped with a budget, and so many other workshops and resources that will continue to help me in the future.

When I walked through the doors, I was very timid, but as I gained more confidence, I became a proud Ambassador



who wanted to push others to succeed and feel good about themselves. When you see that progress, and you can reflect on that, it's pretty incredible. I know that my peers can do it and are capable of achieving their hopes and dreams.

I am very proud to be a part of Brighton Center's family. I graduated in June 2022 from the Medical Assisting skill division and joined the other proud CET alumni, whose lives have been transformed! I am now proudly employed full-time with St. Elizabeth Physicians.

CELEBRATING SUCCESS AT GRADUATIONS



22 children graduated kindergarten ready from Home Instruction for Parents of Preschool Youngsters (HIPPY)



69 trainees completed a skill division and/or received their GED at Brighton Center's Center for Employment Training (CET) during the fall or spring



7 children graduated from Bright Days and Early Scholars Child Development Centers



30 women completed all phases of Brighton Recovery Center for Women



8 youth involved in Youth Leadership Development and Homeward Bound Shelter graduated from high school



985 Kentucky Career Center customers obtained new jobs



15 residents of Northern Kentucky Scholar House gained a certification or completed an Associate or Bachelor's Degree



22 individuals completed the Trades to Success Pre-Apprenticeship program



AGENCY NEWS & HAPPENINGS

Wonda Winkler Recognized for her Dedication to NKY Community



Legend Award | Wonda Winkler, Brighton Center's President & CEO, was named the 2022 NKYP Legend Award recipient and was recognized at the Next Generation Leaders Awards (NGLAs). The NKYP Legend Award is presented to an individual who excelled as a young professional leader in the Northern Kentucky/Greater Cincinnati region and has continued to inspire leadership and career success among young professionals throughout their careers.



Humanitarian of the Year | The Northern Kentucky University (NKU) Haile College of Business presented Wonda with the Humanitarian of the Year Award. The Award goes to an individual who has demonstrated exceptional leadership and service to NKU and the community through their time, talent, and treasure.

CENTER TABLE Celebrates 10 Years of *Catering with a Purpose*

They say a kitchen is the heart of a home, and nowhere is that more true than at Brighton Recovery Center for Women. Ten years ago, the Recovery Center turned on the burners for CENTER TABLE, *Catering with a Purpose* with three goals in mind: provide the residents with real-world job experience in the food industry to help them transition back into the workforce, generate income to support the Brighton Recovery Center for Women's budget, and build a collaborative team in the heart of their Center. Ten years later, they have exceeded all expectations to become a thriving enterprise. Remember, when you choose CENTER TABLE, you're supporting women in recovery.



Food Pantry Experiences Increased Demand, Seeking Donations to Help More Families



The Community Resource Center serves many local families weekly through our Emergency Choice Pantry, and the need for assistance has greatly increased. With a limited income, families often make sacrifices between eating, staying warm, and paying for the roof over their heads. The ever-rising cost of everyday essential items makes it even more challenging as incomes cannot keep up.



Our Community Resource Center provides a vital point of entry for so many families who need immediate help. Once a family's immediate needs are met, we are able to partner with them to set long-term goals and provide support as they work towards reaching their hopes and dreams.

FOOD PANTRY AND PERSONAL CARE NEEDS

- Cereal & Breakfast Items
- Pancake Mix & Syrup
- Soup & Crackers
- Pasta & Pasta Sauce
- Macaroni & Cheese
- Peanut Butter
- Canned Meat
- Canned Fruit & Vegetables
- Instant Potatoes
- Shampoo
- Soap
- Deodorant
- Toothbrush & Toothpaste
- Laundry Detergent
- Tampons & Pads

AGENCY NEWS & HAPPENINGS

Strengthening the Regional Economy Through The Talent Collaborative



As a founding member of The Talent Collaborative of Greater Cincinnati, Brighton Center is excited to announce The Talent Collaborative has joined the National Fund for Workforce Solutions network of 34 communities across the U.S. seeking to improve workforce outcomes. The Collaborative is a regional tri-state workforce development initiative, and the National Fund offers leading-edge resources, best practices, and thought leadership to help benchmark and accelerate efforts, with an emphasis on equity and inclusion.

Brighton Center's Vice President Talia Frye, prior to her passing, highlighted how now, more than ever, our region's employers need access to the most cutting-edge solutions to meet their labor demands. At the same time, workers in our community need us to understand the complexity of their

lives, including what factors help or hinder their ability to get and keep quality family-sustaining jobs. The National Fund for Workforce Solutions connects our community to the most innovative and comprehensive best practices our nation has to offer.

The vision of The Talent Collaborative is for the Greater Cincinnati region to strengthen and expand opportunities for people to advance in careers that enable their individual and family success, engage with area education and training providers and organized labor, as well as foster the success of employers with high-quality employment practices to make a positive impact on the economic growth of the entire region.

Founding members of the Talent Collaborative include Brighton Center, The Health Collaborative, the Northern Kentucky Workforce Investment Board, The Southwest Ohio Region Workforce Investment Board, and The Workforce Innovation Center at the Cincinnati USA Regional Chamber.

Make the Season Bright for Children and Families | How to Get Involved

With the holiday season fast approaching, Brighton Center is preparing for our annual Holiday Drive! Our Holiday Drive Wish Tree program allows us to provide food and gifts to individuals and families engaged in agency programs. Last year, the generosity from our community allowed us to provide gifts to over 1,400 children and youth. We will continue to utilize our Amazon Wish List to collect gifts this year, and will accommodate groups who would like to host a "Wish Tree" and use the traditional tag system to display within their organizations. We invite you to be part of this tradition.



VOLUNTEER

Help us make the Holiday Drive events happen! We rely on both individuals and group volunteers of all ages to help make the season bright for families.

HOST A FOOD DRIVE OR DONATE HOLIDAY FOOD

Support our food pantry! Collect items for our holiday food distribution.

DONATE A TOY

Put a smile on a child's face this holiday season! You can shop at your favorite store and deliver the gifts to us, or you can shop from our Amazon Wish List and have them shipped directly to us! Please drop off toy donations or have toys delivered to us by December 5.



Contact Us
(859) 491-8303 ext. 2331
or email holidaydrive@brightoncenter.com for more information.

THE MISSION OF BRIGHTON CENTER is to create opportunities for individuals and families to reach self-sufficiency through family support services, education, employment, and leadership. We will achieve this mission by creating an environment that rewards excellence and innovation, encourages mutual respect, and maximizes resources.

Brighton Center, Inc., Board of Directors 2022-2023

Dan Groneck, Chair Retired, U.S. Bank	Ken Blackburn The Procter & Gamble Company	Jeremy A. Hayden Taft Law	Annamarie Reilly MCM, CPA's & Advisors	Jamie Wagner Truist Financial
Eric Johnson, Vice Chair Grant Thornton LLP	Bonita Brown Northern Kentucky University	Julia Johnson Retired, City of Cincinnati Metropolitan Sewer District	Sophia Roberts Northern Kentucky Scholar House Alumni	Wanda Walker-Smith Hamilton County Small Business Development Center
Dave Koeninger, Treasurer Retired, Millennium Physician Group	Lisa Yeardon Casson CommonSpirit Health	Michael Lakin Horan	Joe Schamer SECO Electric	Katie Walters iHeart Media
Alicia B. Townsend, Secretary U.S. Bank	Jennifer Ehrhardt Viking Partners	Heidi Murley, MD St. Elizabeth Physicians	Marianne Schmidt PNC Bank	Ingrid Washington Gateway Community & Technical College
Damon V. Allen Federal Home Loan Bank of Cincinnati	Mark Exterkamp First Financial Bank	Christopher Owens Taylor Oswald	Madison Smith Fifth Third Bank	Jason Wessel St. Elizabeth Healthcare
Christy Alwell Pivot Realty Group	David Fleischer Alpha+Beta Strategies	Leyla Pena Cincinnati Public Schools	Julie Sparks Ernst & Young	Caroline K. Weltzer, Ex Officio Viox & Viox, Inc.
Jacob Bartel UBS Financial Services	Fred Haas III National Band & Tag	Laura Pleiman Boone County Fiscal Court	Tom Stoll Union Savings Bank	

Brighton Properties, Inc., Board of Directors 2022-2023

Caroline K. Weltzer, Chair Viox & Viox, Inc.	Ken Muth, Secretary Duke Energy	Joyce Duve Newport Commons Resident	Brooks A. Parker Messer Construction Co.
Brian Crecco, Vice Chair Capital Construction Services	Robert Arnold Thomas More University	LaQues Harrison Taft Law	Tom Stapleton Retired
Julie Schoepf, Treasurer Dinsmore & Shohl LLP	Aaron Anderson GBBN Architects, Inc.	Susan McDonald Retired, St. Elizabeth Healthcare	

Brighton Center Directory of Services

Administrative Offices

President & CEO: Wonda Winkler
Vice President: Melissa Hall Sommer
Chief Financial & Administrative Officer: June Miller
Development Director: Lauren Copeland
Human Resources Director: Mary Decker
Director of Facilities: Tony Herms
Housing Development Director: Stephanie Stiene



Community Resource Center

Director: Eric Owsley
799 Ann Street
Newport, KY 41071

Early Childhood Education

Director: Dellisa Ford-Edwards
Bright Days Child Development Center
7th & Park Ave.
Newport, KY 41071
Northern Kentucky Scholar House
402 W. 6th Street
Newport, KY 41071

Family Well-Being

Director: Jenny Wiley
799 Ann Street
Newport, KY 41071

Housing & Financial Wellness

Director: Ellen Bates
799 Ann Street
Newport, KY 41071

Kentucky Career Center

Operator: Lauren Allhands
Director: Douglas Beard
1324 Madison Avenue
Covington, KY 41011

Workforce Development

Director: Jonika Greene
Center for Employment Training
601 Washington Avenue, Suite 140
Newport, KY 41071

Recovery Services

Director: Anita Prater
375 Weaver Road
Florence, KY 41042
Phone: [859] 282-9390

Youth Services

Director: Kate Kassis
13 E. 20th Street
Covington, KY 41014
Phone: [859] 581-1111