Family Center

"Empower customers to move from crisis to stability to self-sufficiency."



31,191 Individuals Served in Fiscal Year 2015-2016

Programs

- Service Link
- Family Support
- USDA Commodities Supplemental Food
- Stable Families
- Senior Support
- Newport Community Gardens
- Safety Net Alliance

*See Volunteers & Donations Sheet for Additional Programs in Department



Once a families immediate needs are met, we are able to partner with them to set long-term goals and remove barriers to self-sufficiency while connecting individuals and families to a wide array of

comprehensive services within Brighton Center.

For more information, contact Mary Decker, Family Center Director at (859) 491-8303 ext. 2309 or cmueller@brightoncenter.com

All impact statements are for Fiscal Year 2016 (7/1/2015 through 6/30/2016)



OUR MISSION:

To create opportunities for individuals and families to reach self-sufficiency through support services, education, employment, and leadership.



SERVICE LINK

Provides centralized intake, assessment, referrals, and linkages for families calling Brighton Center to access emergency services. Service Link allows staff to meet the crisis needs of families in a timely manner and track families receiving services from the first call through follow-up to ensure they are connected to proper services.



9,561 Emergency Calls Addressed



Centralized Intake for Families in Crisis



Referrals and Linkages to Emergency Services



Tracking of Families from First Call Through



Services

1,921Callers Connected to Brighton Center Family Support Services

FAMILY SUPPORT



Emergency Assistance: Short term crisis intervention program intended to help individuals & families with one-time emergency needs.

Stabilize & Maintain Living Conditions

Remove Barriers to Self-Sufficiency Referrals & Linkages to Emergency Services - Food - Clothing - Personal

Care Items

- Cleaning Supplies - Baby Care Items Some
Prescription
Medication
& Financial
Assistance
Provided

We are the only agency to provide financial emergency assistance & food pantry services to families in all 8 counties of Northern Kentucky.

Dream It, Do It



Short-term Case Management Program Stability Plans

Developed

With:

Basic Budgets Linkage to Resources for Prevention & Intervention

Financial Counseling



Linkage to Brighton Center Services & Other Community Based Organizations



Usage of Family Development Model

Holistic Case Management Intensive Case Management

Support of Self-Sufficiency Goals

fncy s Low Income Individuals & Families



Intensive Services and Follow Up



Supportive Housing Rural Case Management: Works with families who are homeless or at imminent risk of homelessness in rural Boone, Kenton, & Campbell Counties and all of Grant, Carroll, Gallatin, & Pendleton Counties.

Family Support By the Numbers



5,614 Served Through Family Support



Dream It, Do It, Served 595 Families with On-Site Stabilization Services



Services
Improved or
Maintained
their Quality of
Housing



71 Families Received Intensive Case Management



USDA Commodities Supplemental Food Program



The Family Center is a pick-up location for the Federal USDA Commodities Supplemental Food Program. Campbell, Grant, & Carroll County households that meet the federal income guidelines are eligible for food once per month.



629 Individuals Received Food



Family Center

Seven Year Impact Data (FY10 - FY16)



51,735

individuals (or 25,137 families) received help during a crisis, had a basic needs met, and received connection to other services in the community.



4,590

families reported USDA Commodities helped reduce their reliance on food pantries, emergency assistance, or public assistance.



families received financial assistance for rent or utilities.

STABLE FAMILIES

Serving families with children in grades K-3 in Campbell or Boone Counties that are at imminent risk of homelessness to stabilize their housing situation. The ideal outcome is that children maintain school stability and grade promotion.



Total



Original

School







Maintain School Children in Stability Grades K-3 & Grade Promotion



SENIOR SUPPORT

Serving seniors living at Brighton Properties' Saratoga Place I and II Apartments along with Two Rivers Apartments to connect them with services that will allow seniors to "age in place."



175 Seniors Served **Through** Senior Support



126 Seniors Receive Public Benefits



along with

Two Rivers

Connections to Services for Seniors



Seniors are Aging in Place Due to Services

COMMUNITY GARDENS & MOBILE MARKETS

Newport residents have access to grow their own fresh foods through the Newport Community Gardens project. A group of passionate community members, supporters, and organizations came together in the fall of 2014 to build nearly 200 4' by 8' lowmaintenance, raised-bed gardens. This collaborative project began with community partners working together to accomplish two goals:

- (1) increase access to fresh vegetables for the residents.
- (2) increase knowledge of ways to grow, harvest, and cook the vegetables so everyone can enjoy a healthier diet.



8-foot raised garden beds in Newport



& 8 Garden Mentors Tend to Plots



20 +Varieties of Fresh Produce & Herbs Grown



12 Local Purchased Surplus Produce



Twice a Week

Gardening 101 Classes and Monthly Community Garden Gatherings

96 Raised Community Garden Beds on Ann Street For Residents & 60 Production Garden Beds at the Campbell County Dentention Center.

SAFFTY NET ALLIANCE

Created to give "front line" Emergency Assistance providers a forum for interaction. This is the only forum for manager and direct service staff across local agencies to regularly interact, build personal working relationships, and share best practices.



138 Safety Net Alliance **Partners**



Enhance



Share Relevant Resources & Service Information



Identify Common Issues



Maximize Resources to Avoid Duplication

