

WE ARE: A COMMUNITY OF SUPPORT

Loyal Donors

Innovative Staff

Dedicated Volunteers

Trusted Collaborators

Strong Families



Our Mission

To create opportunities for individuals and families to reach self-sufficiency through family support services, education, employment, and leadership.



To be an innovative leader that

strengthens the vitality of the

hopes and dreams.

community and engages people as

they work and live to achieve their

WE ARE: A Community of Support

People come to Brighton Center from all walks of life, each with a unique set of circumstances, but what they all have in common is a desire for a better future. WE ARE: A Community of Support for thousands of individuals and families on the journey to achieving self-sufficiency and ultimately their dreams for a better life.

Our Community of Support has grown over the past 52 years. What started as a small Newport, Kentucky based organization has grown into a regional agency with a comprehensive array of programs and services. Over the last few years, our unique approach to partnering with families in creating individualized plans for achieving self-sufficiency has also attracted national attention as others around the nation look to replicate our success.

Every day we witness our customers overcome obstacles, face challenges head on, and celebrate victories along the way with the help of a long-term support system.

Board Chair

For those we serve, their goal is often simple, to gain affordable housing, quality early child care, a career that offers benefits and opportunities for advancement, and financial

Our whole family approach means that all members of a family are connected to the programs or services they need. Our comprehensive array of 41 programs offers support to infants, older adults, and everyone in between.

WE ARE: A Community of Support only because of generous donors, amazing volunteers, hard working staff, excellent partnerships & collaborations within the community, and our determined customers who support each other along the way.

Our Community of Support gives people the opportunity to change their future, to dream again, and to achieve their goals.

Susan McDonald

Susan McDonald

BY PROGRAM

COMMUNITY & YOUTH SERVICES Safe Place Homeward Bound Shelter Independent Living Program Neighborhood Based Services Teens Linked to Care	1,61 37 50 50 51
Youth Leadership Development Total	3,51
EARLY CHILDHOOD EDUCATION Bright Days Child Development Center Family Day Care Northern Kentucky Scholar House Total	27 27 18 7 3
FAMILY CENTER Commodities Stable Families Emergency Assistance/Family Support CCDC Chemical Dependency Program Clothing Closet Community Events Community Garden & Mobile Markets Home Instruction for Parents of Preschool Youngsters Every Child Succeeds Total	1,10 46 5,41 2 10,36 1,22 8 26 54 19,49

FINANCIAL WELLNESS & VOLUNTEER ENGAGEMENT

Financial Education	39
Homeownership	5
Foreclosure Prevention	26
Individual Development Accounts	3

Volunteer Income Tax Assistance Sites	745
Credit Smart Loans	18
Senior Support	202
Holiday Drive & Used Toy Sale	3,221
Volunteers	1,817
Retired & Senior Volunteer Program	419
Senior Medicare Patrol	3,134
Total	10,307
KENTUCKY CAREER CENTER Career Connections Youth Career Connections Innovation Center	7,080 350 1,473

Total	8,903
RECOVERY SERVICES Brighton Recovery Center Sober Living Total	356 18 374
WORKFORCE DEVELOPMENT Center for Employment Training Step Forward Total	283 131 414

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President & CFO





70.988

individuals (or 33.800 families) received help during a crisis, had a basic need met, or received a connection to other services in the community.



9.035

children were served in our early childhood education programs, and 91% enrolled for a program year were assessed age-appropriate in cognitive and language skills.



homeless and runaway youth received crisis services at Homeward Bound Shelter.



8.730

families served with free tax preparation resulting in \$12.657.297 in tax refunds



71.625

individuals received workforce services such as job fairs, job readiness, training, or placement.

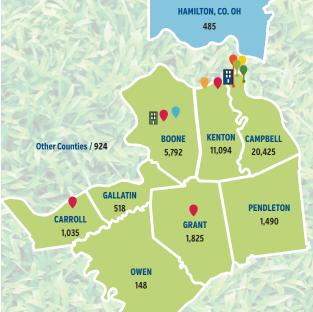
> 89% of those placed retained employment at six months.



2.064

women were served residentially through Brighton Recovery Center for Women.

1,165 women completed the program, leading them on a road to sobriety and self-sufficiency.



Individuals

Served

BY COUNTY

- Kentucky Career Center/ NKY
- Brighton Recovery Center For Women / Florence
- Family Center / Newport
- Shelby Street Office / Florence
- Center for Employment Training / Newport
- West End / Administration Newport
- Homeward Bound Shelter / Covington
- Bright Days Child Development Center / Newport
- Northern Kentucky Scholar House / Newport

WE ARE: Building Self-Sufficiency

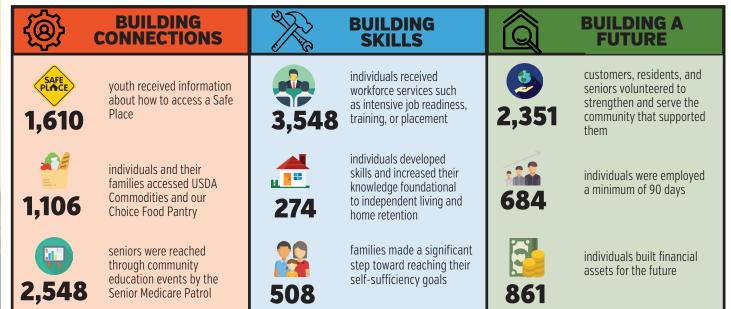
Brighton Center believes self-sufficiency is taking responsibility to provide for yourself and your family using available resources to maintain the best quality of life possible. Our comprehensive approach to bundling services and programs allows us to meet the often complex needs of a family based on their individual circumstances.

BUILD FINANCIAL ASSETS FOR THE FUTURE MANAGE DAY-TO-DAY LIVING BUILD EFFECTIVE SUPPORT SYSTEMS TAKE ACTION TOWARD SELF-RELIANCE LEARN NEW SKILLS DECIDE TO CHANGE STABILIZE DIFFICULT SITUATIONS PREVENTION BUILDING A FUTURE BUILDING SKILLS BUILDING SKILLS BUILDING CONNECTIONS

Brighton Center partners with families to improve their quality of life and reach their full potential. Achieving and maintaining self-sufficiency takes a whole family approach and the journey is not always direct. Guided by their hopes and dreams and driven by their long-term goals, they move back and forth through the process as new or developing opportunities, challenges, or life goals come about. These ideas and our commitment to integrated/bundled services, guide our work in helping families and communities build connections, skills, and a future.

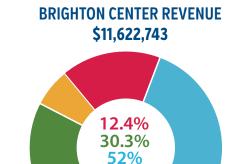
FY 17-18

400

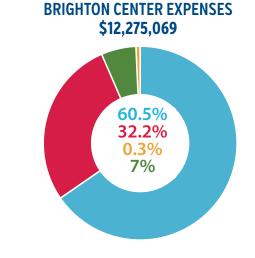


STATEMENT OF ACTIVITIES

STATEMENT OF ACTIVITIES AND CHANGES IN NET ASSETS FOR FISCAL YEAR ENDED JUNE 30, 20



5.3%





Net Assets - Total	
Beginning of Year	7,001,824
End of Year	6,349,498
Change in net assets - total	[652,326]



Expenses by a unction	
Program services:	
Recovery Services	\$1,000,062
Early Childhood Education	1,795,886
Community & Youth Services	1,019,065
Family Center	2,439,610
Workforce Development	2,909,423
Financial Wellness & Volunteer Engagement	648,549
Other	800,185
Supporting services:	
Fundraising and Public Relations	289,089
Indirect costs - management and other	1,373,200
Total Expenses by Function:	\$12,275,069

*Our financial statements audited by Barnes, Dennig & Co., Ltd. meet the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in government auditing standards issued by the Comptroller General of the United States.

ACCREDITATION & ACCOUNTABILITY

Brighton Center is an accredited charity through the Better Business Bureau and meets all standards for charitable accountability including governance and oversight, measuring effectiveness, finances, and fundraising.

Our **Bright Days Child Development Center** is 4 of 5 STAR rated and accredited by the Association for Early Learning Leaders.

Early Scholars Child Development Center is 5 STAR rated.

Brighton Center's Center for Employment
Training is accredited by the Council on
Occupational Education and is approved to receive
Title IV funding from the Department of Education.

Our Homeward Bound Shelter and Independent Living Program are CARF accredited demonstrating that we are guided by internationally recognized service standards and best practices.

We are monitored by external funding sources. Our Homeward Bound Shelter, which serves homeless and runaway youth, and our Bright Days Child Development Center and Early Scholars Child Development Center must be compliant with requirements of licensing.

EARLY CHILDHOOD **EDUCATION**



Every child deserves access to high-quality educational experiences that ensure they are on track for success in school. However, many families struggle to afford quality care. WE ARE: A Community of Support for parents and their children. We support children in reaching important developmental milestones from birth through the start of kindergarten and beyond. We create a partnership with parents to provide the support they need in being their children's most important teacher.

- Bright Days Child Development Center
- Family Day Care
- Northern Kentucky Scholar House, α collaboration with Neighborhood Foundations

\$1 = up to \$7.30



Research shows that for every dollar invested in high-quality early childhood education, society gains up to \$7.30 in economic returns over the long-term.



MYA: "It has always been a dream of mine to open a day care. I grew up with younger siblings and had my oldest son at 16, so it is ingrained in me to care for people. My classmates nicknamed me "Momma Mya" because I genuinely took interest and befriended everyone. Even though I was a mom, my high school never judged me or turned me down from participating in anything. They helped out with parenting classes, clothes, and so much more. My leadership led me to become vice president of my graduating class and I was also prom gueen

Around graduation, the resource advocate at my high school introduced me to Northern Kentucky Scholar House through Brighton Center. I learned the program could help me achieve my dream and support my family along the way. I applied, got accepted, and moved in shortly after graduation.

I quickly realized that Northern Kentucky Scholar House was going to get me where I needed to be. I was four months pregnant with my little girl when I moved in and Northern Kentucky Scholar House quickly became my backbone. They taught me so much about love, strength, and guidance while assuring me that everyone needs help from time to time.

I started at Gateway the next semester. I had a baby on the way, a two year old, and had to juggle school work on top of that. The biggest challenge that I had to face through all of it was being on my own. Little did I know, I was not alone. My neighbors were right there to support me; Early Scholars Child **Development Center**, Northern Kentucky Scholar House, and my friends.

Through Early Scholars Child Development Center, my children learned how to be kids and I had a place I could trust to take them while I had to study, go to class, and better myself for our

Three years have passed and life is amazing. I had my third baby in 2017, I graduated with my Child Development Associate (CDA) license in January, and I have been working on my volunteer hours to receive my full CDA. Northern Kentucky Scholar House provided workshops that taught me how to save, taught me mindfulness, how to focus, how to manage time, and how to actually be on my own. I feel so mature, organized, and motivated. I can use my own two feet to lift up my family and still feel strong.

Through the years, Brighton Center has connected me to the Food Pantry, Clothing Closet, I utilized the Holiday Drive where Brighton Center helped me and my babies have a wonderful Christmas, and I met with a Financial Coach that helped me budget and save more for my future. I also got my CDA License through the **Step Forward** program at the **Center** for Employment Training.

I have a whole team behind me wanting me to succeed. I just got approved for housing where I will be able to start my first in-home day care. I am so close to living my dream.

Brighton Center is the biggest superhero in the world. They are a whole team trying to lift up the community and it's ongoing. They really do provide a community of support."

Did You Know?

- According to the Kentucky Board of Education, only slightly more than half of the students entering kindergarten in 2017-18 were considered ready. Children in our programs enter kindergarten ready which sets them up for a lifetime of learning.
- More than one in five of Kentucky's children lack consistent access to enough food for a healthy, active lifestyle. Through the Child and Adult Care Food Program, 196 children at Bright Days, 72 children at Scholar House, and 274 in our Family Daycare Program receive nutritious meals and snacks each day as part of the day care services they

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of children attending our child development centers for at least 12 months developed the skills necessary to begin school.



100%

attending Bright Days Child Development Center for at least 12 months were assessed age appropriate in cognitive and language skills.



93%

of children enrolled in Early Scholars Child Development Center for at least 12 months were assessed age appropriate in cognitive and language skills.



81%

of parents at Northern Kentucky Scholar House made measurable progress toward a degree.



of individuals at Northern Kentucky Scholar House showed movement toward self-sufficiency.

COMMUNITY & YOUTH SERVICES



Brighton Center, at its very core, is a community-based organization invested in creating a better place for the people who live and work in our region. The needs of the community are the driving force behind the work we do in engaging all residents from young children to older adults. Programs and services for youth aim to ensure they have positive outlets for growth, safety nets during a crisis or hard times, and a support system to navigate into adulthood. WE ARE: A Community of Support for residents and youth as they strive to achieve their fullest potential.

- Homeward Bound Shelter
- Independent Living Program
- Safe Place
- Neighborhood Based Services
- Teens Linked to Care
- Youth Leadership Development



Brighton Center's focus on youth and community dates back to our founding in 1966 as the first programs offered. In staying true to our roots, we have grown to include **Youth Leadership Development** programs in 10 schools. Volunteerism and giving back while also learning is a large part of these after-school clubs. During the 2017-2018 school year, youth completed 3,837 volunteer hours. Youth reported learning how to deal with challenges through their community service, learning new skills, feeling more connected to the community, and making a positive difference in the life of others. Projects ranged from serving as reading or math buddies for younger children, to creating anti-bullying campaigns, visiting nursing homes, community clean ups, planting trees, and creating crafts for Ronald McDonald House among just a few. One of the long-term efforts a select group of youth are able to take advantage of is the STEM Bike Club.

Since 2016, Brighton Center and Newport Independent Schools have received a grant for the STEM Bicycle Club through the Greater Cincinnati STEM Collaborative. This partnership provides Brighton Center the opportunity to host a Bike Club in the spring for teens in Newport. This "heads on, hands on" project engages middle school students for 10 weeks in the after school environment. During the club, students break down and re-assemble bicycles that they also get to keep when they are finished.

The 2018 STEM Bike Club started February 21 and at this meeting a friendship was rekindled. Justin, a mentor, came back to the Club after taking a year off and he quickly recognized his first mentee, Isaiah. Isaiah, returned for his third year as a peer mentor, saw Justin and both were excited to see each other. They quickly began catching up and reminiscing over their first year as partners.

"Two years ago when I was his mentor we molded quickly. We understood each other's strengths and worked perfectly together," says Justin. "He had a great attention to detail and wasn't afraid to ask why."

The STEM Bike Club continued this relationship built two years prior and allowed them to now work side by side as mentors for

this year's Bike Club.

"This Club provides involvement and exposure to different experiences for these kids in Newport," says Justin. "It demonstrates the science, technology, and mathematics behind building something and sparks new interests."

The STEM Bicycle Club was established to build student confidence and problem solving skills while reinforcing the principles taught during the school day. Through the involvement of the community mentors and coaching, the Club also exposes students to STEM career possibilities.

"My participation in the Bike Club provided me with a new experience and brought knowledge along with it," says Isaiah. "I also have made new and lasting friendships, like Justin's, along the way. I returned this year for my third year as a peer mentor to help kids just like me and give back what I received through this Club."

Justin and Isaiah's friendship is a true testament to the impact Bike Club has on youth and the mentors. Thank you to all that provide this opportunity and recognizing the value in not only the academic impact, but also the social and emotional impact these Clubs have on our youth.

Did You Know?

- Research shows that youth involved in after-school programs have improved school attendance and performance, as well as higher expectations for their future. After-school programs cut the drop-out rate in schools by 20%.
- On any given night in Northern Kentucky, nearly 3,000 homeless youth are couch surfing, staying with friends, in hotels, at a shelter, or on the streets. Homeless youth are at higher risk for not completing school, physical abuse, sexual exploitation, mental health issues, and substance abuse. Homeward Bound Shelter is the only 24/7 emergency shelter for youth ages 11-17 in the Northern Kentucky area.

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1

Safe Place locations and mobile sites in Northern Kentucky.



370

homeless, abused, or runaway youth ages 11-17 received crisis services.



youth were served residentially at Homeward Bound Shelter.



Youth Leadership Development participants demonstrated social competencies.



individuals received information about substance abuse/HIV/ STD prevention services in their community.

FAMILY CENTER



For a family struggling to make ends meet, asking for help is often a last resort after exhausting all of their resources. WE ARE: A **Community of Support** for individuals and families by providing the long-term support and guidance they need to overcome barriers. Family Center staff work to solve the individual and unique set of challenges that bring each customer through our doors to ensure their basic necessities are met and goals for a better future are within reach.

- Campbell County Detention Center Chemical Dependency Program
- Clothing Closet
- **Community Events**
- Community Garden and Mobile Markets
- Emergency Assistance/Family Support
- Every Child Succeeds
- Home Instruction for Parents of Preschool Youngsters (HIPPY)
- Service Link
- Stable Families



ELIZABETH: I came to Brighton Center in a time of need. am a single mom with three kids and three years ago, we were homeless. Brighton Center provided the resources to help turn that around and get us back on our feet.

When I first utilized the **Stable Families** program, my Resource Advocate helped find a place to live, fill my apartment with furniture, and become more stable for my family. Not knowing where you are going to sleep at night changes you, but we made it through. Once we moved into our apartment, it was a relief to know that we had a safe, consistent place to call home.

When all my goals were met through Stable Families, I started working with Tiffany, a Resource Advocate, on a monthly basis to get through barriers in life. Two years ago, I fell ill. Tiffany does everything she can to help me when I am not feeling 100%. Anything that I've ever needed, Brighton Center staff has been there.

Through the process, the Family Center has provided my family with commodities such as food through the Food Pantry. I have utilized the **Holiday Drive** to give my kids a wonderful Christmas. I also received food for Thanksgiving to make sure we had a meal during the holidays.

It's an amazing feeling that I don't have to explain to my kids why they didn't get turkey on Thanksgiving because of the generosity in the Brighton Center community. Brighton Center has also offered to help me with bills at my house when times get rough.

I have been able to stand on my own two feet and make it through. I have learned that I am stronger than I give myself credit for. It is hard to be a single parent, especially with three kids, but I can provide for my children. We are happy and healthy, and when I see the smiles on my kid's faces, I know everything is going to be okay.

My dream for the future is to buy a house. I want to make sure my kids always have a place to live. I don't want them to have to worry about where they are going to sleep at night ever again. I have hopes to start working with Financial Wellness to improve my credit, save money, and start on the road to homeownership.

Many individuals are afraid to ask for help because people will look down on them. You don't have to worry about that at Brighton Center. They make you feel like you are one of them and you become a part of the family. They helped me provide for my kids, so I can provide happiness and stability in their

Did You Know?

Despite an improvement in unemployment rates, food insecurity in Northern Kentucky communities continues to remain high. In Campbell and Kenton Counties, 33,680 people are considered food insecure, and in Boone County another 12,000 are food insecure. Food insecurity may not be a constant situation, it may reflect a household's need to make trade-offs between important basic needs. Many of our families live on the edge of crisis in their normal day to day lives. One crisis situation can cause a chain of negative events. Our families do not typically have support systems in their lives and struggle to identify a path out of their crisis.

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2,643

families received help during a crisis.



food through USDA Commodity Distribution.



individuals received assistance through a shopping pass in the Clothing Closet.



88%

of children in Home Instruction for Parents of Preschool Youngsters (HIPPY) were assessed age appropriate in cognitive and language skills.



of children enrolled in Every Child Succeeds were assessed age appropriate in cognitive and language skills.

FINANCIAL WELLNESS



The path to financial stability often starts with a good education, a career, and managing finances. The reality though is that a bump or unexpected curve on that path can send a family into a downward spiral very quickly. **WE ARE: A Community of Support** through educating, empowering, and providing necessary resources for families as they take charge of their hard earned money by making smart, informed decisions.

- Cove Step Up Loan
- Credit Smart Loans
- Financial Education
- Foreclosure Prevention
- Homeownership
- Individual Development Accounts
- Lending Circles
- Reverse Mortgage Counseling
- Volunteer Income Tax Assistance (VITA)
- Ways to Wealth



NAOMI: "I was introduced to the **Center for Employment Training** (CET) through a friend in the program. I was attending Gateway Community and Technical College and graduation was approaching but I could not get past my Anatomy class. I was interested if CET was a better route, so I decided to attend an information session and joined **Medical Assisting** in November 2017.

I then got connected to **Financial Wellness** and worked with a Financial Coach right away. I have been able to raise my credit score by more than 40 points, increased my net income by decreasing my expenses by \$800 a month, and increased my overall net worth.

Through my hard work, I have qualified for the **Savings Match** program two years in a row where I saved \$300 and got matched \$300. I was also eligible for a retention raffle for \$50 to help with a monthly bill because of my continuous participation in Financial Wellness.

Through my involvement with Financial Wellness and CET, I was introduced to **Northern Kentucky Scholar House**. I have a six year old daughter and I am going to school full time so I applied, got accepted, and moved in May of 2018. Through Brighton Center, I have also been connected to the **Food Pantry**, **Clothing Closet**, and the **Holiday Drive** for my daughter and I during the holidays.

Brighton Center has always felt like a family to me, but the Holiday Drive made me feel like they cared about us. I got the chance to hand pick presents that my daughter will love and actually use. It wasn't just a stranger buying us presents because they felt bad, it felt like a family member helping out and I appreciate that more than anything.

My hopes and dreams are to finish school, work in oncology, and become financially stable. Currently, I work at Tri-Generations with adults with disabilities. I eventually want to go back to school to become a social worker and provide services to adults with disabilities.

I am most proud of the goals I have accomplished through hard work and dedication. Many doors have opened for me this past year. I have been able to raise my credit score, save money, and get closer to living my dream of working in oncology. I also have a stable home for my daughter and recently was approved for a **Credit Smart Loan** to work on car repairs. These repairs are vital to continue my work at CET so I will be able to get to my externship and my job once I complete the CET program.

Brighton Center has provided my life with stability and given me tools to be ready in the workforce. All my needs have been met financially and beyond because of that first step of joining CET. It's not just school, they become a family that connects you to the resources you need to prosper. Brighton Center is truly an umbrella of support that get you where you need to be."

Did You Know?

- 44% of Americans do not have enough cash to cover a \$400 emergency.
- On average, recent college graduates have over \$37,000 in student loan debt.
- 38% of U.S. households have credit card debt and on average, they owe \$16,048 with an APR of 16.47%.

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of individuals attending Financial Education increased their knowledge of financial concepts.



84%

of high school students who attended a financial workshop increased their financial concepts & goal setting.



individuals who applied for foreclosure prevention avoided foreclosure on their home.



individuals received free tax preparation that brought \$1,007,064 in combined refunds back to hard working Northern Kentucky families.



individuals became homeowners.

KENTUCKY CAREER CENTER



Kentucky Career Center provides quality employment and training services that offer skills and resources for individuals to secure and retain employment with a livable wage, benefits, and opportunities for advancement. **WE ARE: A Community of Support** as we work with employers and job seekers to create a region with a thriving workforce.

Career Connections

Youth Career Connections

Innovation Center



a family of four must earn at least \$50.000 annually to achieve self-sufficiency.



In July of 2017, the Northern Kentucky Workforce Investment Board (NKWIB) selected Brighton Center to serve as the Operator and Direct Service Provider for the Kentucky Career Center, the regional affiliate of the American Job Center system, covering the eight counties of Northern Kentucky. In collaboration with other Kentucky Career Center partnering organizations, Brighton Center coordinates the job search assistance and talent development for Adults, Dislocated Workers, Youth, and Young Adults as well as recruitment, applicant pre-screening, training, and hiring support services for local employers. This has expanded Brighton Center's ability to work with Opportunity Youth which are people between the ages of 16 and 24 who are not working or going to school. Advancing our work with Opportunity Youth is also part of Brighton Center's four year strategic plan as it was identified as an need in our last community assessment.

SABINA: "What brought me to Brighton Center was all the opportunities that are available to anyone seeking help. I was confused about my career path or where to even start looking A friend explained to me her experience at Kentucky Career Center and I wanted the same opportunities that she had. It sounded too good to be true, so I had to check it out.

When I first started in Youth Career Connections through Kentucky Career Center, they helped me discover what interested me, discuss options for school, and find suitable jobs for me through one-on-one meetings. In the meetings, they assisted with resume writing, mock interviews, and helped me build more confidence in myself. Through this program, I also received funds that got my associates degree completely paid for. They led me down the right path and I am now a Business Management major at Gateway Community and Technical

Being a customer at Kentucky Career Center inspired me to give back. I started volunteering three days a week in the program. wanted to be a part of a team that makes a difference in some way, big or little, and help individuals get the same resources that helped me find the way. When I am at the Center, I sit at

the front desk, help people write resumes, practice with them on how to apply for a job, and go through the interview process to get them closer to a steady career path. I also give a helping hand to the other employees when needed.

I am proud that I can be a super mom, go to college fulltime, work, and volunteer. Some days, juggling it all can be exhausting, but I am impressed with what I have been able to accomplish this past year. My hopes and dreams for my future is to graduate with a bachelor's degree for Business Management, and I am fluent in Russian and Ukrainian, so I want to work in Business and be a translator.

Brighton Center is full of resources to get you started on the path to self-sufficiency. It is impressive the amount of individuals reached in the community that get connected to the resources they need to thrive. The employees join the customers on their road to self-sufficiency and make personal relationships so they feel a part of the family. It means a lot to someone when you lead them with a smile on your face and get them closer to reaching their goals. Giving back to the community means a lot more than anyone may think."

Did You Know?

- 55% of the Northern Kentucky workforce population has a high school diploma/GED or less. Lower education rates correspond directly with higher rates of poverty. Job seekers in the region need high demand credentials in indemand sectors to achieve the best quality of life.
- There are currently over 5,000 job openings in the Northern Kentucky Workforce Development Area (NKWDA), and nearly 60% of all those jobs require some post-secondary education or training. Of these jobs that require post-secondary education, 40% require a Bachelor's degree or higher, and 50% require an Associate's degree or occupational certificate.

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84%

of those receiving intensive career advisement through Career Connections entered employment.



94%

of those who entered employment through Career Connections maintained it for six months after placement.



job referrals provided including pre-screening of candidates.



vouth attended Career Connections orientations or workshops (individuals complete job readiness program and learn workplace life skills).



the Innovation Center.

RECOVERY SERVICES



Our region has experienced first-hand the shocking realities of addiction which has left almost no one untouched by its effects. **WE ARE: A Community of Support** for the women who come to Brighton Recovery Center by providing long-term support and comprehensive recovery services. Our peer-driven approach to recovery is successful in helping women change the behaviors that led them to addiction and gain the skills to lead sober lives.

Brighton Recovery Center

Center Table, Catering with a Purpose

Sober Living

\$1 = up to \$2.60



research shows that for every dollar invested in providing recovery services, up to a \$2.60 return can be expected.



DESERAY: "After everything I went through and all the pain I felt, it would take a lot to go back to the way things were. Your mind is warped and the drugs control you when you are out there. But there is life after drugs. If only I could have seen it sooner.

It all started around the age of 14. I was smoking cigarettes and marijuana every day. I touched heroin once, but I wasn't interested enough to keep doing it. When I was 16 I met a boy. We started experimenting with harder drugs. One day I saw him shoot up and I said well, I guess do me too.

I started shooting heroin every day for the next three or four years. Around 18, my mom made me go to a methadone clinic, but I would just use it to my advantage, take a higher dose, and get high. Things continued until 2014 when I went to jail for possession. I got out of jail and my mom immediately sent me to rehab. It took me four months to get through, but it got me off heroin. It was the methadone that I continued to use because my Probation Officer let me, so why wouldn't I.

I got pregnant four months later, but I was still on methadone.
Once I had my son, I started to lower my dosage to get off of it. I was reporting every three months to the clinic, but I wasn't doing what I was supposed to do like have a sponsor and go to AA meetings. I was just living life and raising a kid.

I found Xanax when I was coming off the methadone to calm the withdraw effects. I hit a breaking point one night when stress got the best of me. I knew I was going to use that night. I called everyone in my phone to try and get someone to watch my kid. No one could. So I found heroin anyway.

That night, I overdosed with my son in the backseat of the car. I woke up in the hospital. I didn't care that I was alive or where my son was. The first thing I thought was, "I'm going to jail."

I went home from the hospital, immediately turned myself into my Probation Officer and I went to jail for six months. When I got out of jail, I went straight to **Brighton Recovery Center** in June 2017. Once I entered the Recovery Center, I knew I had to do this to get my life back. This time, I had lost everything; my son, my car, my apartment, my life.

The Recovery Center changes you, if you really want it. You start to care about the girls you are around, build relationships, and watch them better their lives with you. I would give the shirt off my back for any of those girls. We become a community of support for each other.

I have now been sober for a year and a half. I learned that I can do whatever I set my mind to, no matter the obstacles. I got out of the Recovery Center in June 2018. Three months later I got custody of my son and my mom let me live in her old house. I just started hair stylist school and got Oakland into daycare. My life is normal now and I love it. Things are coming full circle.

When you are in jail and going through recovery, you think time stops. It doesn't. You don't realize that people are still out there living their lives, your kids are learning how to walk, talk and, growing up. You miss all of that. I now get to give him baths, put him to bed every night, and be there for him when he wakes up every morning. I won't ever get back the time that I lost, but I will cherish all the time that I have with him now.

I have so much gratitude for the Recovery Center. It saved my life. The Recovery Center was just a small part of my recovery, but it made the biggest difference. Life is so much better on the other side."

Did You Know?

When we support women in recovery we are:

- Making it possible for them to get help with domestic violence and/or sexual abuse (55% of women at BRC have experienced domestic violence and/or sexual abuse).
- Making it possible for women to get their GED [26% of women at BRC do not have a HS diploma or GED].
- Decreasing homelessness.
- Positively impacting the workforce.
- Decreasing depression, anxiety and suicidal thinking.

WE ARE: Impacting Lives | FY 17-18



66

women completed the recovery program and transitioned into aftercare.



158

events were catered by Center Table, Catering with a Purpose.



women became peer mentors.





WORKFORCE DEVELOPMENT



Gaining employment with a livable wage and benefits is often one of the most challenging issues faced by individuals and families working toward self-sufficiency. WE ARE: A Community of Support as our Workforce Development services focus on creating opportunities for people to gain the training, skills, and credentials they need to not only obtain a job, but a career that will create a stable foundation to build upon.

Center for Employment Training (CET)

Step Forward



\$8,350

is the value of the education our trainees receive debt-free through grants and a combination of public and private funding.



AREION: Most high school seniors are simply trying to get through school, hang out with friends, and plan their next break, but when Areion saw an opportunity knocking, she did not hesitate to grab it. While attending a low income housing meeting with her mom, Areion learned about Brighton Center's **Center for Employment Training, (CET)** and the debt-free training offered.

"I always knew I wanted to do something in the health field and this was a good opportunity considering I didn't have to stay the whole day at school because I had so many credits already."

Areion enrolled in CET's **Medical Assisting** program during the fall of her senior year. She attended high school classes in the morning and then went to CET in the afternoon all while also working her part-time job at a local fast food restaurant in the

"Balancing everything was the biggest challenge. I still had school work from high school and tests, so I wanted to make sure I stayed on track with everything and still tried to have time for myself."

Another major obstacle Areion faced was related to transportation. She relied on rides from friends and the bus to get from school to CET until saving up enough money to purchase a used car.

While attending CET, Areion was able to take advantage of dditional resources available. Through **Family Support**, she received assistance with paying an electric bill along with food during the holidays, which helps families keep their budgets on

Areion completed the Medical Assisting program in just eight months while at the same time finishing her requirements for high school and graduation.

"What makes me most proud about my journey with Brighton Center is how without them I wouldn't have the job I have now or the car, or even the house because they made me want more. I learned I could do anything as long as I was driven to aet it done.

I was so impressed with how everybody at Brighton Center is so loving and motivating to make you want to continue to grow and get through the program. I could always come and talk to staff about anything.

If I could send one message to others I would say as long as you stay focused and think about what you want every day, you will wake up wanting to motivate yourself. Other people can try to motivate you but if you're not motivated from within it makes it harder to want more.

The future for me now looks brighter than when I first came to Brighton Center because now I'm getting ready to go back to school to become a Registered Nurse (RN), buying my first house, and getting another car."

Did You Know?

■ Brighton Center's Center for Employment Training (CET) provides training in high demand career pathways in a nationally accredited post-secondary environment, which offers individuals jobs with career ladder opportunities. The skill training programs offered at CET include **Business and Computer Technologies**, **Medical Assisting**, and **Health Technology Administration**. Our approach is supported by the 2020 Jobs Outlook Regional Indicators report that states, "Among jobs paying \$33,130 or more, 92% will require some combination of post-secondary education, on-the-job training, and/or work experience beyond one year." We achieve high-level results by braiding four cornerstones. These cornerstones include Skill Training Instruction, Integrated Adult Education, Success Skills, and Career Coaching.

WE ARE: Impacting Lives | FY 17-18



individuals received training through the Center for Employment Training



trainees completed their skill division and learned workplace life skills.



of trainees maintained their employment for 12 months after completion of a skill division



average wage gain for those placed in employment.

BOB BREWSTER HONORED



Alumni Award at Brescia University for his work with Brighton Center. The award was created to honor Brescia University graduates who exemplify in their lives the elements that comprise The Brescia Difference:
Respect for the Sacred, Devotion to Learning, Commitment to Growth in Virtue, and Promotion of Servant Leadership. Bob served as Brighton Center's first Executive Director for 43 years before retiring. He and his wife Helen continue to support the agency through attending annual events, volunteering, and as loyal donors.

THE ELIZABETH HERALD COMMUNITY OF SUPPORT AWARD

Fort Thomas Independent Schools

The Elizabeth Herald Community Support Award was established to honor those people or organizations who work side by side with us to achieve our mission and impact our communities. The award is named after Liz Herald, who was a long-time volunteer who spent countless hours leading a quilting class for the neighborhood, planning day outings for local seniors, and serving on our Board of Directors. She set an example of leadership and believed in our mission with all her heart and soul. This award is the highest honor we give a community partner.

This year's Elizabeth Herald Community Support Award was presented to Fort Thomas Independent Schools. They have been supporting our work close to 50 years – most notably through a huge food drive during the holidays! But they have also shown great leadership by educating the youth of our community on the importance of giving back.

Highlands High School has hosted a canned food drive for Brighton Center's Food Pantry since the early 70's. And, at some point, the Middle School joined in the effort as well. Teachers have supported and mentored students and students have shown initiative and drive to collect thousands of cans of food each year. We also have groups of students come to our Food Pantry and help sort and stock food for our customers. In just the last four years, the students and staff have made monetary donations of \$13,000 and collected 47,000 pounds of food which is equivalent to three days of meals for 3,300 families.

We've come to rely on that huge mountain of food to get us through the holidays and winter months.

The elementary schools in Fort Thomas have also participated by collecting hats, mittens, and one school even had a cereal drive.







WE ARE: A Community of Support Because of Dedicated Volunteers

Volunteers provided important support to programs by:

- Helping to stabilize families who are experiencing a crisis
- Providing experiences to youth to build leadership and reach their fullest potential
- Providing necessary supports in our Early Childhood Education programs to help children reach developmental milestones
- Providing free tax preparation that puts refunds back into the hands of hard working NKY families
- Providing assistance with resumes and conducting mock interviews to individuals seeking employment
- Providing vital supports to women on their path to recovery

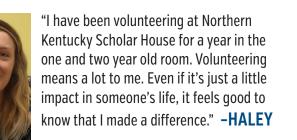
These volunteers helped Brighton Center serve **43,736** individuals through **41** programs on their path to long term self-sufficiency! We simply could not do this without our volunteers!



"I started volunteering in Brighton Center's Food Pantry five years ago to do something positive and help individuals in my community. Giving back to the community is a way to say thank you for all the blessings I've had in my life and pay it forward." **-STEVE**



"I have been volunteering with Youth Leadership Development for four years. I knew I wanted to use my skills to make a difference. Seeing the looks on the youths' faces every week is priceless and knowing that I can be a positive role model in their lives has meant so much to me. I've always felt that volunteering makes me feel so much better than receiving." **-RANDI**





"To me, it's a good warm feeling. You may be blessed, but there are some that aren't as blessed as you are. It's okay to share with them and it makes you feel good to share. It gives you a spiritual uplift when people thank you for volunteering." -AUDREY

VOLUNTEER IMPACT

Did you know that the national average dollar value per volunteer is **\$24.14 an hour?** That is a huge impact and savings! Because of the generosity of others who volunteer, we are able to provide programming and services that might not be available otherwise.



1,817 volunteers.



19,215
total volunteer hours. This equates to nine full-time positions.



\$463,850 total value of all volunteer hours



419

volunteers participated in the Retired & Senior Volunteer Program for a total of **51,386** hours at **21** volunteer sites throughout Northern Kentucky.

ANNUAL DONORS *

Thank you for giving Brighton Center the privilege and the hónor through your generous donations to touch hundreds of livés each and every day in so many meaningful ways.

This list reflects monetary donations received from July 1, 2017 through June 30, 2018.

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WE ARE: Amazing Employees

The staff at Brighton Center work tirelessly every day to ensure our customers receive the support and guidance they need to achieve self-sufficiency. Each year we recognize staff who have shown exceptional commitment to our customers and in executing our mission.

TEN YEARS

Jonika Greene,

Thelma Johnson

Darlene Motley

Amy Thornton

Maria Tenio

BOILED FROG AWARDS



Sharon Carr Becca Taylor Martha Sterling **Jared Mueller** Anna Bell **Brittany Romito**

DEPARTMENT



FIFTEEN YEARS Talia Frye Gina Pingleton

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Sue Brevina

Gabrielle Fletcher

TWENTY YEARS Anita Prater

TENURE AWARDS



FIVE YEARS Donna Jebens Delores Lohr Donald Ouinn Lela Rankins Madison Smith Iennifer Wilev

EMPLOYEE OF THE YEAR

Gina began her career at Brighton Center

in a temporary secretary position at

exceptional customer service skills

and could brighten anyone's day with

Homeward Bound Shelter in 2002, We

recognized early on that she possessed

Gina Pingleton

her smile and positive attitude. She related to the youth

in the Shelter and their stories of struggle just heightened

her commitment to making their stay comfortable and safe

After five years, she was ready for a new challenge. With a

move to the Family Center, she became the secretary for

the Every Child Succeeds Program (ECS). For the last 11 ½

years, Gina has made her mark on the ECS program. She

new home visitors joining their team. Gina has shared her

to make sure ECS is connected and services are bundled

has been the face for new parents entering the program and

broad knowledge of our programs and worked with the team

throughout the agency. She has taken on a new challenge this

with families. With a firm commitment to our core values and

proud graduate of our Center for Employment Training - that's

mission, Gina is always respectful and passionate about our

work. She is a great example of a team player. She is also a

year, stepping into a home visitor role and working directly



immediate help and she loved it! So, it was not difficult to recruit her into an AmeriCorps position at our Center for Employment Training. Her natural ability to relate to our customers, combined with a straight-forward tell-it like-it-is style was effective in supporting families to achieve their goals. Once the AmeriCorps position was complete, she continued as a Family Development Specialist at CET. She integrated our service delivery model, called a Financial Opportunity Center with skill - always embracing our mission and core values. When we were awarded a grant from the W.K. Kellogg Foundation, Lela switched over to work as a Learning Liaison which created connections between early childhood programs and workforce development. She successfully recruited parents and supported their journey to self-sufficiency. She is currently the Family Centered Coach at Northern Kentucky Scholar House. She's brought new partnerships and workshops to the program for families and she wants to support more parents as they advocate for policies that are truly supportive in allowing single parents to build a promising economic future.



EMPLOYEE OF THE YEAR **Lela Rankins**

Lela joined the agency as a temporary receptionist at our Family Center. The Family Center sees about 6,000 families a year, so she met lots of customers, donors, volunteers, and fellow staff very quickly. She learned how critical our services are to people who need

Super Nova Award Amy Wiley



at Brighton Center in our Center for Employment Training (CET) program as a Skill Instructor for **Business & Computer** Technologies. She went on to continue serving our customers at CET as the Integrated Learning

Specialist, providing leadership to all the staff who were helping students integrate reading and math into their skill training. While in that position, she integrated digital literacy into all three skill divisions and played an integral part in braiding the Four Cornerstones of CET (Skill Training, Success Skills, Adult Education, and Career Development) She most recently was promoted to Coordinator

We have all seen Amy's commitment to our mission and core values in everything she does, and she does a lot! She is innovative, creative, and resourceful. She has volunteered her expertise to many projects, always bringing value with each one. Amy thinks about how she can contribute across the organization too. She has worked on PowerPoint presentations, documents, and slide shows. She has helped with endless tasks at the Family Center and supports many agency events Amy is always willing to step in and help others. She's everywhere and it is clear she loves her work!

Amy's actions speak louder than words and her efforts to accomplish great work and follow through on her promises is a cherished part of her leadership style.

Thank you Amy for your dedication and strong commitment to our mission!



The Super Nova Award is designed to recognize an employee who has risen through the ranks of the agency by seeking additional responsibility and demonstrates growth through training and education.

PLANNED GIVING: A GIFT ANYONE CAN MAKE

You can make a gift now that will support the mission of Brighton Center far into the future by leaving a lasting legacy through your estate plan. A Planned Gift to Brighton Center is the easiest and most effective way to contribute to the long-term well-being of our community.

The Benefits

- You can make a gift that costs you nothing during your lifetime.
- You can make a gift that does not affect your current lifestyle or your family's security.
- You don't have to use cash to make your gift.

Ways to Leave a Legacy:

- Make a bequest in your Will or Trust
- Gifts of Stock and Appreciated Assets
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- Gifts of Life Insurance

awesome!



P.O. Box 325 Newport, KY 41072 **Annual Report** 2017-2018

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Director of Facilities & Community Development: Joe Rowe

Human Resources Director: Kerry Kleisinger

Community and Youth Services

Director: Kate Arthur 13 E. 20th Street Covington, KY 41014 Phone: (859) 581-1111

Early Childhood Education

Director: Dellisa Ford-Edwards Bright Days Child Development Center 7th & Park Ave. Newport, KY 41071 Northern Kentucky Scholar House 450 W. 6th Street Newport, KY 41071

Family Center Director: Mary Decker

799 Ann Street Newport, KY 41071

Financial Wellness & Volunteer

Engagement

Director: Stephanie Stiene 799 Ann Street Newport, KY 41071

Kentucky Career Center

Operator: Correy Eimer Director: Talia Frye 1324 Madison Avenue Covington, KY 41011

Workforce Development

Director: Angela Krebs Center for Employment Training 601 Washington Avenue, Suite 140 Newport, KY 41071

Recovery Services

Director: Anita Prater 375 Weaver Road Florence, KY 41042 Phone: (859) 282-9390



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