







Everyone is a part of the





OUR MISSION is to create opportunities for individuals and families to reach self-sufficiency through family support services, education, employment, and leadership.

YOU ARE A PART OF THE STORY OF HOPE



DEAR FRIENDS,

We started off this year with high hopes for the future. And then, the world seemingly came to halt overnight and tomorrow felt so uncertain. One thing stayed constant as it has for over 54 years, Brighton Center remained available to families when they needed us most. We have all had to navigate challenges this year we could have never imagined.

Just like you, we pushed through. We completely reinvented the way we provide services to meet the critical, dynamic, and growing needs of families. We implemented an agency-wide database which will allow us to more effectively meet the needs of entire families and will result in more equitable opportunities and outcomes for all. We could not have done this without your support and the hope it provides for our neighbors.

As you reflect on a time in your life when you needed hope, I bet you are reminded of someone, or something that helped you get through that moment, for our customers; that is Brighton Center.

We all have hopes and dreams for a better life for ourselves and our families. Hope is the driving force that changes people's lives, that gives us the courage to strive for the possible. It not only makes a difficult situation more bearable, but also helps us envision a better future that inspires us to take the steps to make it happen. These are the very reasons individuals walk

through the door at Brighton Center; hope for a better future.

You can make it possible for **STORIES OF HOPE** to come to life. Stories like Jen who overcame addiction and was reunited with her children, stories like Caitlinn, a single mom to a young child who was homeless, and is now stably housed and thriving in a job training program, stories like Siara's who had a two family income prior to the pandemic, ran through their savings, and was able to get help with rent, utilities, and internet to keep her family stabilized until they found new employment opportunities, and stories like Bill who is now stable enough to give back to others.

Last year alone, 46,445 individuals walked through our doors looking for hope for a brighter future. Because of donors, volunteers, and this entire community of support, we are able to offer a comprehensive array of services to help families move out of poverty.

It's simple to be a part of the **STORY OF HOPE** for the thousands of families who experience the life changing services a donation to Brighton Center can make. This community of support allows people the opportunity to change their future, to dream again, and to achieve their goals.

HOPE changes everything!



TAMMY WEIDINGER President & CEO



TOM STOLLBoard of Directors Chair

OUR VISION:

To be an innovative leader that strengthens the vitality of the community and engages people as they work and live to achieve their hopes and dreams.



Wonda Winkler Executive Vice President

"We consider it an honor to partner with our families as they work to achieve their hopes and dreams. The journey to achieving financial stability and independence is not always direct...and can require access to multiple services as families work to improve the quality of their lives and reach their full potential. That is why we offer a comprehensive array of services, and make sure they are available to families in the most seamless way possible - resulting in their ability to build connections, skills, and a future."

BUILD FINANCIAL ASSETS FOR THE FUTURE
MANAGE DAY-TO-DAY LIVING

BUILD EFFECTIVE SUPPORT SYSTEMS

TAKE ACTION TOWARD SELF-RELIANCE

LEARN NEW SKILLS

DECIDE TO CHANGE

STABILIZE DIFFICULT SITUATIONS

PREVENTION

BUILDING A
FUTURE

BUILDING SKILLS

BUILDING
CONNECTIONS



10,317

customers built connections in order to stabilize their lives and create a plan for the future



20,747

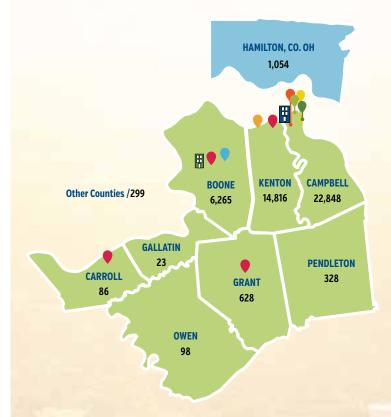
customers worked on building the skills needed to achieve self-sufficiency



15,381

customers worked on building a future based on a solid financial foundation 46,445

individuals served last year from infants to older adults across all 8 counties of Northern Kentucky and beyond through our 41 programs

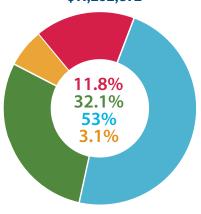


WHO WE SERVE BY COUNTY

- Kentucky Career Center NKY
- **Brighton Recovery Center For Women / Florence**
- Family Center / Newport
- Shelby Street Office / Florence
- Center for Employment Training / Newport
- **West End** / Administration Newport
- Homeward Bound Shelter / Covington
- Bright Days Child Development Center / Newport
- Northern Kentucky Scholar House / Newport

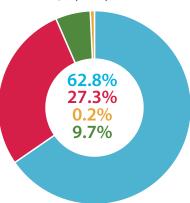
STATEMENT OF ACTIVITIES

BRIGHTON CENTER REVENUE \$11.252.872



Contributions, Support, and Revenues:	
 Allocation of funds from United Way 	\$1,329,155
Direct contribution	2,377,445
 Revenues by associated organizations 	132,996
 Special events, net of related expenses 	171,944
 Contributions by unassociated organizations 	933,462
 Fees and grants from governmental agencies 	5,952,560
Program service fees	146,557
 Sale of supplies and services 	46,940
Other income	1,278
Investment income	160,535
Total Contributions, Support, and Revenues	\$11,252,872

BRIGHTON CENTER EXPENSES \$11,034,155







BBB Cincinnati 2020 Winner

Expenses:

Total Expenses	\$11,034,155
Donated goods	1,072,275
Depreciation	21,160
Operating	3,011,413
Personnel (Salary, Taxes, Benefits, Hiring)	\$6,929,307

Expenses by Function:

Program services:	
Recovery Services	\$870,680
Early Childhood Education	1,216,503
Community & Youth Services	1,083,448
Family Center	2,466,095
Workforce Development	903,080
Financial Wellness & Volunteer Engagement	769,398
Kentucky Career Center	1,650,385

Supporting services

	\$11,034,155
Other	455,185
Indirect costs - management and other	1,286,668
Fundraising and public relations	332,713
rting services:	

Change in net assets	218,717
Net assets, beginning of year	6,156,445
Net assets, end of year	6,375,162

ACCREDITATION & ACCOUNTABILITY

Brighton Center is an accredited charity through the Better Business Bureau and meets all standards for charitable accountability including governance and oversight, measuring effectiveness, finances, and fundraising.

Our **Bright Days Child Development Center** is 4 of 5 STAR rated and accredited by the Association for Early Learning Leaders.

Early Scholars Child Development Center is 5 STAR rated.

Brighton Center's Center for Employment Training is accredited by the Council on Occupational Education and is approved to receive Title IV funding from the Department of Education.

Our Homeward Bound Shelter and Independent Living **Program** are CARF accredited demonstrating that we are guided by internationally recognized service standards and best practices.

We are monitored by external funding sources. Our **Homeward Bound Shelter**, which serves homeless and runaway youth, and our Bright Days Child Development Center and Early **Scholars Child Development Center** must be compliant with requirements of licensing.



JUNE MILLER Chief Financial Officer

"Brighton Center's solid financial foundation is built upon our high ethical standards of not only delivering services that are equitable and impactful, but also managing our finances with transparency and the highest level of accountability to our community, funders, and Board of Directors. Our strong commitment ensures that we can continue providing essential services to our community."

PARTNERING WITH FAMILIES ON THEIR JOURNEY

What it Looks Like to Partner with Families on their Journey



Many of the families who turn to Brighton Center have faced obstacles related to finding jobs paying a livable wage, affordable housing, access to quality child care, managing limited finances, and pursuing educational goals without taking on additional debt. Knowing that issues faced by families and communities are complex and that making positive changes require multiple services, Brighton Center is truly a community of support.

We stand alongside families through 41 different programs as they stabilize a difficult situation, accomplish educational or job training goals, save their home from foreclosure, beat addiction to reclaim their life, celebrate a child who is ready to succeed in kindergarten, support youth social/emotional development, or find employment making a livable wage with opportunities for advancement.



Senior Director,

Family Economic Success

"Brighton Center's core values are the foundation of our partnership model. We deeply believe in the potential of each and every person we serve. We walk with them as they discover what is possible, while creating a life built on self-reliance and prosperity."

INDIVIDUALS SERVED



15,923

Emergency Assistance Club Care Stabilization Street Outreach Stable Families Rapid Rehousing Clothing Closet Safety Net Alliance Neighborhood Garden Home Instruction for Parents of Preschool Youngsters Every Child Succeeds



426

Bright Days Child Development Center Early Scholars Child Development Center Northern Kentucky Scholar House



3,945

Youth Street Outreach Homeward Bound Shelter Independent Living Program Youth Leadership Development Youth Leadership Development Case Management Teens Linked to Care Safe Place



546

Center for Employment Training City Futures Career Bridge



17,370

Talent Development Services
Youth Talent
Development Services
Kentucky Career
Center Operator
Campbell County Chemical
Dependency Program



7,860

Financial Education

Financial Coaching

3/3

Brighton Recovery Center Sober Living Center Table Catering



Senior Support
Retired & Senior Volunteer Program
Senior Medicare Patrol
Volunteer Engagement

"One day, I realized that I didn't want to live that life anymore, I wanted to have my kids and grandkids in my life. I wanted to provide for my own family. I am so proud to say that I am now 1.5 years sober."

- Jen





JEN'S STORY OF HOPE

My name is Jen and today my life is nothing like it was just a few years ago. It all started with a simple prescription pain killer prescribed after a surgery and it turned into a full-blown addiction that took over my life. My three older kids wanted nothing to do with me and I lost custody of my youngest, who was only in kindergarten at the time. Eventually, the law caught up with me and I was sentenced to the Campbell County Detention Center Chemical Dependency Program.

The first day I was in the program, I went in thinking I was nothing like the rest of the girls. It only took me 24 hours to be humbled by the fact that I was just like them, maybe worse. There were so many feelings and emotions to sort through while I was in jail because now I was sober, especially repairing relationships with my family.

When I first went to jail, I was resistant to the help. I just wanted to do whatever I needed to get by. About a month before my release date, I started working with a staff member from Brighton Center, Georgia. She worked to help connect me to resources to make my release back into society just a little easier. I was lucky enough to have a home to come back to, but Georgia helped make sure my basic needs like food and clothing would be covered and enrolled me in the Stable Families program within Brighton Center's Family Center.

Georgia made sure I had presentable clothing for my final court date. It was one less burden I had to worry about. There are so many triggers immediately after walking out the door from jail, and so many mixed emotions. I was high on drugs when I first entered the jail and was coming out completely sober. You don't know how others are going to react or how you are going to react. Having Georgia in my corner to help, was one less for me to worry about.

I did struggle with sobriety even after getting released, but Georgia was still there and never gave up no matter how bad I messed up or what I did. It means so much

that I had her support, even when my family members had given up, she did not. One day, I realized that I didn't want to live that life anymore, I wanted to have my kids and grandkids in my life. I wanted to provide for my own family. I am so proud to say that I am now 1.5 years sober.

Through case management services, I reconnected with my children and grandsons who I wasn't allowed to see while I was using. This will be the first year since 2015 that I will be able to spend Christmas with my youngest daughter. This is the first year I have been able to take her to the first day of school since 2016. She's in 4th grade now and I won't miss anymore of her life.

In August, I lost my job due to COVID-19. Georgia helped connect me to rental assistance through Family Support to cover the difference I was not able to pay for. She also connected me to the Kentucky Career Center to look for a job. I did not have very much job history, but they walked me through creating a resume, interview skills, and how to dress appropriately. Despite my record, they were able to connect me with an employer who was willing to work with me. I never would have had the confidence to apply for a job at L'Oréal if it were not for them. I now have a stable job with opportunities for advancement.

In addition to helping me, Georgia also connected all three of my adult daughters to resources including the **Every Child Succeeds** program for my grandsons.

I want to get somewhere and plant my feet in the ground and work my way up a ladder. I want to watch my grandkids grow, and my youngest finish school and go to college. I want to sit back and enjoy all the things in life I missed. I don't come from a big family and I don't have a lot of family support, but I know I can always turn to Brighton Center no matter what life throws my way.

IMPACT | FAMILY CENTER



3,141

families accessed Emergency Assistance Services



6,739

individuals received food, diapers, personal care items or other basic necessities



310

families received financial assistance to ensure housing stability and avoid eviction

For a family struggling to make ends meet, asking for help is often a last resort after exhausting all of their resources. Family Center staff work to solve the individual and unique set of challenges that bring each customer through our doors to ensure their basic necessities are met and goals for a better future are within reach. We provide the long-term support and guidance our families need to create STORIES OF HOPE as they overcome barriers. Our home visitation programs ensure even our youngest customers have hope for a brighter future.



151

families participated in intensive case management services to work toward a plan for achieving self-sufficiency



172

families participated in Every Child Succeeds (ECS) home visitation



391

children and their families participated in Home Instruction for Parents of Preschool Youngsters (HIPPY)



"By partnering with families as they seek to achieve their hopes and dreams, the Family Center is a bridge to a better tomorrow. We are a team of advocates, connectors, and coaches who walk with families as they navigate past barriers by providing emergency assistance, stabilization services, and home visitation services for families with young children."

JENNY WILEY | Family Center Director





"I am extremely proud of myself, and all of the other parents who are achieving their goals. It can seem like it is impossible, I know, but the reward at the end is well worth the struggle. Northern Kentucky Scholar House has aided me in my journey to success."

- Brooke







BROOKE'S STORY OF HOPE

My name is Brooke, my daughter's name is Jayla, and this is our story. We moved into Northern Kentucky Scholar House in 2017 after I heard about the program from a friend who told me great things about it. My daughter was about six months old, and the school semester had just started. I was working full-time, going to school full-time, raising my daughter, and living at my mom's house, all while trying to keep my sanity. It was extremely hard.

Before the program, I was scared to go back to school, because I did not have all the help that I needed to be successful in tackling something as hard as being a full-time mom and student, along with working to pay for all of our expenses. Child care and housing were my main challenges, and Scholar House helped with both. The program offers single-parents case management, on-site child care, workshops, connection to Family Support services, and a community of people who are doing the same thing you are, which is going to school full-time and being a parent. All of these things got me where I am today.

A week after moving in, my daughter was enrolled at Early Scholars Child Development Center, which is the on-site child care. With the help of child care assistance, it was completely affordable. I was anxious and hesitant at first, because she was still so little, and I didn't have any experience with child care programs. They call it Early Scholars Child Development Center because the children are learning and developing cognitive skills and other skills that are needed on a daily basis. This program did for my daughter what I couldn't do for her during the day being a full-time student.

In the spring of 2020, I graduated with my Bachelor's Degree in Social Work, and started my career in the field.

Being associated with this program has opened so many doors for me and many others. I have gained connections through the workshops and other events held by Brighton Center. These connections helped me obtain an internship needed for my degree and find a job within my field of study. The workshops not only helped with making connections, but also helped with life skills like parenting, communication, preparing for interviews, cooking, and **Financial Education**. If we wanted a workshop on something specific, we would request it to be an upcoming topic.

I want to thank all the child care staff, our Case Manager, our Housing Specialist, all of the volunteers, the residents, and everyone behind the scenes. This program has made the impossible, very possible for a lot of parents who aspired to go to school, and do something more. I am one of those parents, and I really could not have done it without the help of all of those listed above.

I am extremely proud of myself, and all of the other parents who are achieving their goals. It can seem like it is impossible, I know, but the reward at the end is well worth the struggle. Northern Kentucky Scholar House has aided me in my journey to success.



IMPACT | EARLY CHILDHOOD EDUCATION



149

children attended Bright Days Child Development Center



59

children attended Early Scholars Child Development Center



100%

of children who attended our Child Development Centers at least 12 months met cognitive and language skill expectations



65

parents made measurable progress toward a degree or training program



71

parents were served residentially at Northern Kentucky Scholar House



69

parents attended monthly life skills workshops



"When I think of our Early Childhood Education programs, I think of the children and families who face obstacles, and systemic barriers to success often times from the day they are born. The tools and support we are able to give are critical to their success in school and life. My hope is that our inclusive and equitable programming, provides those most in need with a bright future that can change the trajectories of their lives, and provide boundless possibilities so that they can radically change the world."

DELLISA FORD EDWARDS | Early Childhood Education Director

Every child deserves access to high-quality educational experiences that ensure they are on track for success in school. However, many families struggle to afford quality care. We support children in reaching important developmental milestones from birth through the start of kindergarten and beyond. To do this, we create a partnership with parents to provide the support they need in being their children's most important teacher. Together, children and their parents write their STORY OF HOPE focused on life-long learning.



A Teacher at Early Scholars Child Development Center working with a child during distance learning during the COVID-19 pandemic.



"I am now a completely different person. I used to have the worst attitude and run away a lot. Brighton Center has helped me become a better person and better mom. I want everyone to know that you can't ever stop. Don't give up."

- Emily

EMILY'S STORY OF HOPE

When we think about being a pre-teen or "tween" as some say, we think of being worried about having the latest tech, or what to wear to school the next day, or maybe just when the next day with no homework is. Unfortunately for me, I did not have the stereotypical struggles we think about at the age of 13.

My name is Emily and I was dropped off at Homeward Bound Shelter by my mom at age 13. It wasn't by choice. My mother was using drugs and alcohol and was homeless.

When I was younger, I was used to running wild and staying in different places and on different couches since age 11. Before Brighton Center, I never had a stable life. I ran away a lot. I had been staying with an aunt primarily, but kept running away. Meanwhile, my mother was supposed to work on a plan with Department for Community Based Services (DCBS) and then get me back. Instead, my mother moved out of state. She didn't come back until I was 18. My father has never been in the picture.

I ran away from Homeward Bound Shelter several times, have been to multiple foster homes, have been to psychiatric hospitals and rehabs, and even at one point, was living in an abandoned house in Dayton. No matter how many times I ran away from Homeward Bound, I always came back because I knew it was a safe, supportive place I could turn too.

Since becoming a mom, I have settled down, and my children come first. I truly do everything I can for my kids. I was only able to get through the 9th grade due to bouncing around. One of my goals is to finish my GED. Another dream of mine is to be a photographer for National Geographic.

With support through Street Outreach, and Brighton Center I know I will continue to have help as I pursue new dreams for myself and my family. Brighton Center has helped bring stability into my life. I am moving into a nice and stable environment with just me and my babies. The landlord of the house is actually a foster parent, so its a great fit for me and my children. It's a clean and safe place, and that's all we need.

I am now a completely different person then I was as a teen. I used to have the worst attitude and run away a lot. Brighton Center has helped me become a better person and better mom. I want everyone to know that you can't ever stop. Don't give up. Brighton Center will help you keep going if you ever feel like you can't.

Brighton Center will stick around as long as you need them. I constantly call when I need help or advice, but they don't ever mind. They are always there for me, and whoever needs them. It gets easier if you work for it. I'm not saying it isn't hard, but it gets easier. Brighton Center makes it even easier to keep going and become independent.



IMPACT | COMMUNITY & YOUTH SERVICES



151

safe place locations in NKY for youth in need



187

youth received crisis intervention services



69

youth received emergency shelter care at Homeward Bound Brighton Center, at its very core, is a community-based organization invested in creating a better place for the individuals and families who live and work in our region. The needs of the community are the driving force behind the work we do in engaging all residents from young children to older adults. Programs and services for youth aim to ensure they have positive outlets for growth, safety nets during a crisis or hard times, and a support system to navigate into adulthood. Our work empowers youth to have their voice heard and encourages them to envision what they want their STORY OF HOPE to be.



157

youth participated in Youth Leadership Development (YLD)



95%

of youth in YLD demonstrated social/emotional skills necessary for success



103

runaway and homeless street youth received intensive case management



"I am proud to operate three national best practice programs for youth (Youth Leadership Development, Homeward Bound, and Street Outreach). My hope is for all youth ages 10-24 to have access to services that help them develop into self-sufficient adults. They are empowered to have their voices heard to enact change focused on increasing tolerance, social justice, and the quality of life for their community. They will dream, and have hope for their future."

KATE ARTHUR | Community & Youth Services Director





"I'm not stopping at a Medical Assistant, I'm going back to nursing school to become a Registered Nurse and I am going to get a house for my kids."

- Iyeshia









IYESHIA'S STORY OF HOPE

When I first found Brighton Center I was working third shift, sometimes 12 hour days and had an inconsistent schedule at a nursing home. I was not being paid enough to make ends meet, and the job was very stressful. I was driving two hours every day, between getting my son to day care, my daughter to school, myself to work, and then back to pick them up by the end of the day. I was exhausted and feeling stuck. I learned about Center for Employment Training (CET) and a weight was lifted, but how was I going to make it work?

When I enrolled at CET, I met with Jonika who really got to know who I was and the barriers I was experiencing. I was paying market rate rent and having trouble keeping up with my bills. I wanted to continue with training at CET, but trying to manage a full-time job, rent, two children, and training was overwhelming. We were on the verge of eviction. I was referred to Stable Families which is a program that provides support to families with school-age children who are experiencing housing instability.

I thought it was impossible, but my mother gave me her full support and I thought "OK, I'm going to do this." As time goes by you ask "what did I do with my life?" A year had already went by and I was still stuck in the same position. I didn't want that anymore.

In order to help with my housing costs, and to reduce the amount of drive time back and forth between work and daycare, Jonika referred me to Northern Kentucky Scholar House (NKSH). This is a program for single-parents pursuing post-secondary education with children. When I was accepted into NKSH, it was another weight lifted. Our apartment is literally a few steps away from my son's classroom at **Early Scholars Child Development Center** where he is nurtured and constantly learning.

I have a consistent schedule that now allows me to be at home in the evenings with my kids. At CET, I have learned so much and was selected to be a CET Ambassador, where I get to help new trainees learn about the training program, provide support, and help them navigate any challenges along the way.

I was recently accepted into the St. Elizabeth Fellowship Program for my externship, which is an opportunity for me to gain on-the-job experience.

Another aspect of the support I received during my time at CET was through Financial Coaching. I was able to meet with a Financial Coach on a regular basis where we worked on budgeting, credit, and learning how to manage my expenses. Through our one-on-one meetings, I was able to participate in the **Individual Development Account service which is 2:2** matched savings program that allowed me to save enough money to purchase a car.

I'm not stopping at a Medical Assistant, I'm going back to nursing school to become a Registered Nurse and I am going to get a house for my kids.

My future success story will consist of knocking down my goals and completing them. I am going to overcome my fears, keep my head held high, and know that it's okay to make mistakes. We will continue to keep our faith, count our blessings and be grateful for whatever circumstances that we will face. More importantly if someone happens to fail, we won't give up!

000

IMPACT | WORKFORCE DEVELOPMENT



173

Individuals received career training through Center for Employment Training (CET)



\$20,120

average wage gain for those who complete CET and gain employment



137

trainees at CET increased their net worth

Gaining employment with a livable wage and benefits is often one of the most challenging issues faced by individuals and families working toward self-sufficiency. Workforce Development services focus on creating opportunities for families to access debt-free training, develop job skills, and obtain credentials leading to a career that will create a stable foundation to build their STORY OF HOPE upon. Staff work with customers to identify their interests, strengths, and areas of difficulty to create individualized career readiness strategies that include education and teaching of workplace success skills.



76%

of Center for Employment Training graduates maintained employment for 12 months



223

residents of City Heights connected to workforce services through City Futures



58

underemployed or unemployed residents of City Futures secured employment



"There's incredible income inequality in our nation. Through our Workforce Development programs, we partner with people to get them connected to education and training, and ultimately a career that's going to allow them to earn a livable wage and take care of themselves and their families. My hope is that our programming helps more families live above the poverty line, and earn enough money to comfortably live, and spend in their communities and enhance the well-being of their families. When individuals can do that, everyone benefits."

TALIA FRYE | Workforce Development Director





"Programs like this and organizations like Brighton Center really do help shape the world to be better. Everyone is struggling in some way, but if you are ready and willing to work toward your goals, it can make all the difference. Without this opportunity I would still be stuck."

- Kelsie

KELSIE'S STORY OF HOPE

My name is Kelsie and today my life is nothing like what it used to be. I struggled with addition for many years and after being at five different treatment centers in five years, it felt like nothing was going to work. While at the last treatment center I was in, I had full intentions of running away. I had a plan and someone who was going to get me, and told my family I was leaving and they would never see me again. For some reason, in that moment, something came over me and I decided to give it a real shot and stay. Something in me finally clicked. It couldn't be forced, it just happened. I was not someone you wanted to meet, I was hurting everyone around me, and stealing from those who cared about me.

One of the first programs I was introduced to as a resource after completing treatment was Brighton Center and specifically, the **Kentucky Career Center** services. After I completed treatment, I was looking for a way to go back to school and get back on my feet.

I started working with a **Talent Development**Specialist within the Kentucky Career Center who connected me to the Workforce Innovation and Opportunity Act (WIOA) program. I enrolled at Gateway Community & Technical College's Business Communications program. Throughout the two years I was in school, I had monthly meetings with staff at Brighton Center where we talked about my grades, what I was struggling with, and what support I needed. It was great to have someone looking out for me. I did really well in school, and graduated with my Associates Degree and a 3.7 GPA.

I was working full-time while in school and doing online classes at night. They helped me hold myself accountable in terms of my grades. It was just another person looking over my shoulder to help me. Through WIOA and funding I received after filling out the FAFSA, there were very little school costs I needed to cover. I had no savings and wasn't making

very much at my job at the time, so taking on more debt was not an option. I was also still paying off student loans from the first time I went to school.

I thought that if I went back to school, got good grades, and obtained my degree, it could overshadow my criminal past. I was wrong and that was the hardest obstacle to overcome as I tried my best to show people that I was changed.

It felt like no matter what, all the jobs I applied for only saw my felony. After a lot of hard work, my felonies were finally expunged in March of 2020. I recently started a new job that I am really excited about. It's an opportunity to have a career in retail management which I love doing. My hope is that I can get into the marketing side of the retail world and build campaigns for companies. I plan to get as much experience as I can and eventually go back to school to get my Bachelor's Degree.

I am persistent and I don't give up. Brighton Center is the reason I was able to get somewhere, because without the job I have now, I would not have stable finances. If someone tells me you could do this, but it will be hard it doesn't deter me. I think that is something that I wasn't before and I really figured out that I am the type of person that will keep digging until I find a solution or get it done and I am proud about that. I didn't realize that until this journey.

Programs like this and organizations like Brighton Center really do help shape the world to be better. Everyone is struggling in some way, but if you are ready and willing to work toward your goals, it can make all the difference. Without this opportunity I would still be stuck.



IMPACT | KENTUCKY CAREER CENTER



1,228

individuals attended orientations or workshops to learn about career opportunities



706

job seekers obtained employment



1,538

youth attended an orientation or workshop where they learned workplace life skills



532

hiring events held through the Kentucky Career Center



1,026

employers utilized services through the Kentucky Career Center



91%

of individuals enrolled in intensive career services maintained employment for six months



"We partner with families to help them get connected to a fulfilling career that allows them to reach their fullest potential. We do this through career coaching, engaging with regional employers, and advocating for our job seekers to ensure a better life for themselves and their families. My hope for the future is that individuals are connected with economy boosting jobs that not only provide them with great wages, but leave them fulfilled in their careers."

ELLEN BATES | Workforce Innovation Director



CORREY EIMER Kentucky Career Center Operator

"Kentucky Career Center focuses on providing services to both job seekers and employers. The goal is to align employer workforce needs with a skilled and qualified workforce by providing quality employment opportunities and training services. We work with individuals to create stories of hope to secure and retain employment with a livable wage, benefits, and opportunities for advancement. Together, with employers and job seekers we create a thriving region with a thriving workforce."



A Talent Development Specialist meets with a job seeker to assist with matching their skills to current job openings and in prepareing a resume.





"It's a great feeling to have a place of my own. It all finally became a reality when I was sitting in that chair with a pen to sign the papers at the closing. It's not fun paying bills, but I was actually excited to make my first mortgage payment instead of a rent payment."

- Dante

\$

DANTE'S STORY OF HOPE

My journey with Brighton Center started over three years ago with the dream of owning a home. I was referred by a friend to Brighton Center and started working with staff within **Financial Wellness** to learn what it would take to make the dream of homeownership a reality for my family.

I started out by attending monthly Financial Coaching meetings and learned about budgeting, savings plans, and credit. When I first started this process my credit score was 580. I didn't realize how that would affect our financial situation and ability to purchase a home, because having good credit was something that was not stressed to me growing up. Over the course of several years, I have worked to bring my credit score to over 700. The Financial Workshops were a valuable part of learning about financial stability and what it would take to achieve it.

A huge part of getting my credit score up was to reduce my credit cards down to a zero balance. I started paying more attention to my monthly balance. I was only paying the minimums, but I actually had the money to pay them off and didn't realize until working with Brighton Center why that was so important and how it would help me achieve the goal of owning a home.

I learned a lot about how to stay financially responsible and how to control my debt to income ratio. It's stressful and takes a lot of hard work and patience, but it's been so worth it. No matter how discouraging it was at times, I remained focused on the bigger picture and the ultimate end goal that I wanted.

When I started this journey, I was just working as a line cook. I had gone to school years ago for my culinary degree, and this gave me the push to take the next step. I am now proud to say that I am the Executive Chef at a local restaurant. Working with the Financial Wellness team gave me the motivation to take the steps necessary to accomplish my goals.

During the process, I attended Homeownership Workshops and I was introduced to an Individual Development Account Brighton Center offers called Assets for Independence (AFI). The AFI match allows low-income individuals to save and receive a 1:4 match. I saved \$1,000 and the program matched it with \$4,000. This allowed me to put the money toward my dream of owning a home and helped cover part of the down payment.

It's a great feeling to have a place of my own. It all finally became a reality when I was sitting in that chair with a pen to sign the papers at the closing. It's not fun paying bills, but I was actually excited to make my first mortgage payment instead of a rent payment.

When I went in for the first meeting with our Financial Coach, I'll admit I was skeptical. From the beginning to the end goal of achieving homeownership, it's been a great journey and I wouldn't change it for the world. Brighton Center's staff were in our corner the whole way, guiding us through every step genuinely happy and excited to help. Today, we are now proud homeowners.

IMPACT | FINANCIAL WELLNESS



379

individuals participated in financial education services



individuals increased their credit score



individuals participated in homeownership education services



individuals became a homeowner



individuals received free tax preparation services



\$844,227

in total combined tax refunds processed through free tax preparation services



"We partner with families to help them build a strategy for a financial future that leads to stability and financial independence. It's about creating wealth that can last generations by working with families to partner with them through education and by providing tools that will help families make sound financial decisions. The goal is to move families from living paycheck to paycheck, and instead empower families to build economic assets for the future. It's my hope that this gives the next generation a solid foundation to stand upon."

- STEPHANIE STIENE Financial Wellness & Volunteer Engagement Director

The path to financial stability often starts with a good education, a career, and managing finances. The reality though is that a bump or unexpected curve on that path can send a family into a downward spiral very quickly. We work with individuals and families based on their goals for the future through financial coaching, education, and asset building. The people we serve learn to take charge of their hard earned money by making smart, informed decisions and planning for the future with the support of Certified Financial Coaches who guide them through the process of achieving financial freedom and their STORY OF HOPE.



goals.

"I have proven to myself that if I am determined to build a new life, then anything is possible. Today, I have a great sponsor, supportive family, close roommates, and a great boyfriend who is now four years sober. You really do have to change to get different results and as of June, 9, 2020, I am two years clean."

- Sara







SARA'S STORY OF HOPE

I am originally from a small town in Western Kentucky, and I never would have thought I would end up relocating to Northern Kentucky. About two years ago I was involved in a wreck. I was under the influence of meth, fell asleep at the wheel, and flipped my vehicle over a guard rail and into a creek.

I was taken to the hospital, but wasn't taken to jail right away, because I was honest with the police and told them I was a drug court client who relapsed after two years of being clean. I made the decision right then, that I needed help. When I was released from the hospital I called Hopkins County Drug Court and told them the truth. I asked if I could go back to Women's Addiction Recovery Manor (WARM), the place where I had graduated from in 2014. When I went to their office though, they said they had come up with a different plan for me. "Great. I'm going back to jail" I thought. Well, that's when they asked me to be open-minded. They said I should get help in a larger city with more opportunities. I agreed.

When I saw the Cincinnati sign on the way to **Brighton Recovery Center (BRC)** I couldn't help but wonder "where are we?" I even had someone show me on a map because I just couldn't believe it. In the end though, I think coming all the way here was confirmation for me that there is hope out there.

I felt like I was doing well in drug court, I had an awesome job at Tyson, but as soon as I started hanging around all the same old people in my life it was like my fear of relapse, prison, and thoughts of losing my family vanished because drugs made me numb to all of those fears.

Waking up in the hospital after that car wreck was my "God moment". I did not want to live like this anymore. I am a very self-reliant person who doesn't really ask for help. But that day, I surrendered, and at Brighton I saw myself become part of a community. At BRC, I learned what a fellowship was supposed to be like, and how it can be rough dealing with day-to-day obstacles when you finally leave your comfort bubble. I also learned if you really honestly want a different life, you will do what it takes to become successful.

I have gained a lot through my time with BRC. In addition to working the 12-Steps of Alcoholics Anonymous model, I also participated in life skills workshops provided by Financial Wellness and the Kentucky Career Center.

I also got back my relationship with my sister. I found out she was living nearby in Hebron. I wrote her a letter telling her I was at the Recovery Center, how I would love to have a sister again, told her she chose to better herself, and to continue her career and family while I chose Meth. She came and picked me up one weekend, and it was like everything went back to the way it used to be.

Since graduating, I became the House Manager of the Brighton Center's **Sober Living** house in Covington. I graduated Kenton County Drug Court in February of 2020, and am working for the City of Covington Solid Waste and Recycling. I have proven to myself that if I am determined to build a new life, then anything is possible. Today, I have a great sponsor, supportive family, close roommates, and a great boyfriend who is now four years sober. You really do have to change to get different results and as of June, 9, 2020, I am two years clean.

IMPACT | RECOVERY SERVICES



365

women residentially served through Brighton Recovery Center for Women



31

residents became Peer Mentors to other women at Brighton Recovery Center



50

women completed all phases of the 9-12 month Recovery Center program

Our region has experienced first-hand the shocking realities of addiction which has left almost no one untouched by its effects. Women who access our Recovery Services benefit from a long-term, peer-driven program. The focus is to help women change their behaviors and attitudes related to their addictive lifestyle. Their STORIES OF HOPE start with a commitment to live a better life as they work on gaining the skills needed to live a sober lifestyle which includes social wellness, economic independence, and coping skills among others. On average, women spend 9-12 months at Brighton Recovery Center immersed in a supportive environment that holistically allows women to recover from the effects of addiction and rebuild their lives.



50

women completed a job readiness program and learned workplace skills



109

women volunteered their time to give back to the community



Significant Increases in

quality of life, employment, ability to meet basic needs, recovery supports, and improved mental health



"Brighton Recovery Center is not just a recovery center, it is truly a home full of hope, healing, and love. When you walk through the doors, you can immediately feel amazing transformation taking place. When women come here they are often at their lowest, but what they quickly find is a sisterhood built on strength and hope for a better future as they lift each other up and reimagine what their lives can be."

ANITA PRATER | Recovery Services Director



sisterhood and recovery at their annual alumni

19

picnic.

VOLUNTEERS CREATE STORIES OF HOPE



2,823

volunteers provided additional capacity to programs, staff, and customers



26,581

volunteer hours which equals 12 full-time staff members





Interested in volunteering? Visit brightoncenter.com/volunteer or email volunteer@brightoncenter.com for more information.



Each year, Brighton Center recognizes an individual, business, or organization for their efforts in partnering or collaborating with us over time for the good of the community with the Elizabeth Herald Community of Support Award. Fidelity Investments is this year's recipient! Fidelity Investments has brought creative, sustainable solutions that are meeting community needs in numerous ways. Employees are always willing to help meet the needs of families by pitching in and making sure the basic needs of customers are met. Since 2012, Fidelity employees have volunteered with our food pantry, distributed food to seniors in our senior living facilities, adopted families during our annual Holiday Drive,

donated toys for our Wish Tree program, and helped with the Community Garden. Overall, employees have given over 364 volunteer hours, adopted 116 families, and supported over 1,000 children at the holidays. At the onset of COVID-19, Fidelity Investments again looked at opportunities to support the community. Over the course of 7 weeks, Fidelity prepared 3,640 frozen meals for our vulnerable older adults living in three senior living facilities - Two Rivers Apartments, Austinburg Apartments, and Saratoga Place Apartments. This ensured older adults were eating healthy meals, and limiting their trips to the grocery store. Fidelity Investments has been an important employer for many of our customers. They have hosted career fairs, participated in virtual hiring events, and hired many job seekers. Fidelity is putting our customers to work, which leads to economic stability for families. Fidelity Investments has shown us over and over again how they are a Community of Support for Northern Kentucky, and a trusted partner that helps Brighton Center achieve our mission.

CELEBRATING TAMMY WEIDINGER'S 4 DECADE LEGACY WITH BRIGHTON CENTER



Tammy starts her career right out of college at Brighton Center as a Casework Coordinator for Emergency Assistance



1985-1986:

Tammy becomes a Parent/ Child Services Coordinator





1986-1988:

Tammy moves into the role of Family Services Program Director



1989-1993:

Tammy becomes the Education **Project Coordinator**



EXCEPTIONAL STAFF CREATE STORIES OF HOPE

EMPLOYEES OF THE YEAR



Amy Thornton Community Manager Saratoga Apartments



Madison Smith Family Support Coordinator

BOILED FROG AWARD: for those who rise to the occasion



Flizaheth Adams



Chervi Bradley



uzannah Courtne



Sean Diamond



Kim Frodge



Golden Neri



Lea Edmonds

SUPER NOVA AWARD:

for those who have risen through the ranks

Eric OwsleyRegional Workforce
Strategies Coordinator

DIRECTOR AWARD: for those who go above and beyond



Marsha Baker



Michelle Bullis



M



Danielle Goode



ode Jamie Linkug



Jessica Miller



Georgia Mook



Arpita Singh



Kathy Sullivan



Amy Wile

TENURE AWARDS: celebrating milestone years

5 YEARSKatie Ashcraft
Robert Greene
Pashea Proby
Jesse Shelburne
Amy Wiley

10 YEARS Kathy Stevie 15 YEARS Kate Arthur Earlene Johnson Tina Jung Melanie Nelson Julia Morris **20 YEARS** Mary Frankenhoff Anita Prater

25 YEARS Beth Hodge

30 YEARS Beth Raum



1993-2011

Tammy is promoted to Chief Operating Officer where she led administration and management of programs, housing development projects, and development of new programing.



July 2011- January 2021: As President & CEO, Tammy

strategically leads the organization to create innovative programs that transform communities.



"I started my career in social work here at Brighton Center back in 1981 and have enjoyed work that is meaningful and impactful. Brighton Center has been such a significant part of my life and brought many joys and challenges along the way. I am so proud of the continuum of services we provide to the community and the strong, caring relationships we build with customers every day. It has truly been an honor to create programs, work with community partners, and see our customers fulfill their goals in life. I love that we can be counted on to help the community in all situations and we do it with compassion and by providing hope." - Tammy Weidinger

As we reflect on Tammy's four decades of work at Brighton Center it is clear her commitment to creating innovative programming that best meets the needs of customers and the community is at the foundation of everything she does. It has inspired staff to strive for the same values she models each and every day. Tammy has led Brighton Center over the past decade as President & CEO with grace, innovation, and a keen eye on creating transformational programs for families in our region. We will forever be grateful for her leadership as she passes the torch to Wonda Winkler as the Center's next President & CEO.

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SECURING THE FUTURE: OUR LEGACY CAMPAIGN



"We are very happy to support Brighton Center's Legacy Campaign with a gift of cash as well as a Planned Gift through our estate. We believe in the mission of Brighton Center and have supported

this mission for 30 plus years. The many programs that are offered provides support to individuals and families, thus allowing them the opportunity to reach self-sufficiency. Supporting the Legacy Campaign is our recognition that there will always be individuals and families in need of support. It also reflects our confidence in Brighton Center's leadership team and staff. It is comforting to know that they will continue to provide life changing programs that enhances the quality of life for their customers." - Tim and Barb Rawe



"Jim and I have been supporting Brighton Center since our move to NKY in 1999. Once Hearned about the agency and its mission and impact, I knew right away it was an organization I would put forth my time,

talents, and treasures. I am proud to have been a board member and chair over the last 21 years. Jim and I have both seen the transformational change that Brighton Center has had on thousands of lives in our community, and because of that, we are pleased to make a Planned Gift to the Center as part of our estate plan."

- Jim and Rachel Votruba

As we look to the future of the Center, the Board of Directors and executive leadership recognize the importance of developing resources of funding not only to maintain current programming, but also to expand capacity to meet the ever growing need. In July of 2020, we launched our Legacy Campaign to sustain our long-term financial strength and allow us to plan for the future. The current COVID-19 pandemic has certainly reinforced the importance of having a strong safety net such as our Board Designated Fund.

The effects of the COVID-19 pandemic have impacted families in every aspect of their life and Brighton Center was there to walk this unprecedented journey with them. "Had I not received this assistance, my two children and I could have been homeless. It is such a blessing for people who need it. It is life changing knowing that there is help out there, and Brighton Center has been there for me when I really needed it." - Mariah.

While our operating budget has been strong enough to weather this pandemic, a financial contribution to our Legacy Fund ensures that we will continue to support families like Mariah's well into the future regardless of a pandemic, recession, or any other unforeseen crisis in our region.

A Huge Thank You To Our Legacy Campaign Committee

- Dan Groneck, Chair, Retired U.S. Bank
- Jeremy Hayden, Taft Law
- Mike Lakin, Horan
- Tim Rawe, Retired Fifth Third Bank
- Tom Stoll, Fifth Third Bank
- Rachel Votruba, Retired Northern Kentucky University

For more information please contact Development@brightoncenter.com.

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Katie Walters Artistry Landscaping & Katie Walters Events & Entertainment

Ingrid Washington Gateway Community & Technical College

Jason Wessel St. Elizabeth Healthcare

Brighton Center Directory of Services

Administrative Offices

President & CEO: Tammy Weidinger **Executive Vice President: Wonda Winkler** Chief Financial Officer: June Miller

Senior Director, Family Economic Success: Melissa Hall Sommer Grants & Quality Improvement Administrator: Jennifer Hansert

Director of Development: Lauren Copeland

Director of Facilities & Community Development: Tony Herms

Human Resources Director: Mary Decker

Community and Youth Services

Director: Kate Arthur 13 E. 20th Street Covington, KY 41014 Phone: [859] 581-1111

Early Childhood Education

Director: Dellisa Ford-Edwards **Bright Days Child Development Center** 7th & Park Ave. Newport, KY 41071 Northern Kentucky Scholar House 450 W. 6th Street Newport, KY 41071

Family Center Director: Jenny Wiley 799 Ann Street Newport, KY 41071

Financial Wellness & Volunteer

Engagement Director: Stephanie Stiene 799 Ann Street Newport, KY 41071

Kentucky Career Center

Operator: Correv Eimer Director: Ellen Bates 1324 Madison Avenue Covington, KY 41011

Workforce Development

Director: Talia Frve Center for Employment Training 601 Washington Avenue, Suite 140 Newport, KY 41071

Recovery Services

Director: Anita Prater 375 Weaver Road Florence, KY 41042 Phone: [859] 282-9390



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