



BRIGHTON CENTER
A COMMUNITY OF SUPPORT

BREAKING THROUGH BARRIERS

Annual -2013- Report



The Year

We all want a better life for ourselves and family but sometimes the barriers to achieving that in life are so overwhelming that our hopes and dreams for a better future turn into a daily struggle to just get by. If the past few years have taught us anything, it is that life is unpredictable. Even those who thought they would never need help, found themselves in a new reality. Brighton Center is a constant beacon of hope for so many families in Northern Kentucky. We believe in meeting people where they are, listening to their struggles, and coming up with a solution together through the individualized

bundling of services. After 47 years of serving the community's needs, we know it takes a comprehensive approach to help families **Break Through Barriers** on the road to self-sufficiency.

Even the smallest of obstacles can lead to huge barriers in achieving financial stability. Each and every day we celebrate the victories our families achieve as they build a strong foundation for life. As an agency, we too face barriers every day and approach those in the same way we help families - through a team approach that pulls on the collective resources and talents of people within the community.

Thanks to the generosity of our donors and funders, Brighton Center continues to come up with innovative solutions to meet the needs of the community. Last year, we worked with over 76,000 individuals in 39 programs to **Break Through Barriers**. It may have been short or long-term obstacles but we never turned away from the people who needed us the most and we hit the ground running looking for solutions together.

As a primary safety net in Northern Kentucky, 3,039 families this year turned to the Center during a crisis in need of food, clothing, or financial assistance. About 57% of the people



STRATEGIC PLAN

Every four years, Brighton Center creates a new Strategic Plan based on data gathered from the community. We believe strongly in the community's ability to set its own agenda and work with us as partners in achieving results. A common thread was apparent: individuals understand how critical good employment and education are to their success and that of their children.

Four Break Through Strategies will be the cornerstone for how we will achieve community impact over the next four years.

- 1 A comprehensive community-wide strategy for serving at risk youth ages 16-24 that builds upon the success of our current education and employment programs.
- 2 Work to co-develop Northern Kentucky Scholar House, providing 48 units of affordable housing to parents enrolled in a post-secondary institution. Brighton Center will provide the education program for children along with supporting parents through case management.
- 3 Strengthen the system of out of school activities/programs for children/youth to ensure all children have what they need to be successful.
- 4 Increase our effectiveness in bundling services together to meet each family's needs and to support their self-sufficiency journey.

in Review

who came to us for help had never asked before. Our solutions do not stop there. We tackle the barriers that lead to a crisis in the first place. Many of the people who come to Brighton Center have struggles related to finding jobs paying a livable wage, affordable housing, quality childcare options; as well as help pursuing educational opportunities without taking on more debt, and managing their finances. Where they see an impossible amount of barriers, we see strength and determination; and with that, our families start believing again in what they had lost...hope.

We have stood alongside families as they **Break Through Barriers** to complete a GED or career training course, obtain a job, avoid foreclosure, keep their family intact, or celebrate a child ready to start kindergarten and lay a solid foundation for the future.

Brighton Center is truly a community of support! This year, we celebrated the 45th anniversaries of our Community Organizing and Emergency Assistance programs and the 30th anniversaries of the Homeward Bound Shelter and Two Rivers Apartments.

Another milestone was the 5th anniversary of the Brighton Recovery Center. As you read the incredible stories of individuals and families who have overcome the odds, always remember that we are constantly evolving, changing, and innovatively **Breaking Through Barriers** to help others do the same.

- Tammy Weidinger
President & CEO

- Fred Haas, III
Chair, Board of Directors

— Brighton Center at a Glance —

MISSION

To create opportunities for individuals and families to reach self-sufficiency through support services, education, employment, and leadership.



Children learning with their teacher at Bright Days

VISION

To be an innovative leader that strengthens the vitality of the community and engages people as they work and live to achieve their hopes and dreams.



A Medical Assisting trainee practicing her skills



Volunteers sorting through donations

WHAT WE DO

Brighton Center wraps a community of support around individuals and families by tackling the issues that prevent people from becoming self-sufficient, removing the barriers they face, and creating hope so that goals can be achieved and dreams realized. From our beginning in 1966 as a modest Newport storefront, we have grown to provide a range of programs and services which include meeting basic needs, adult and early

childhood education, workforce development, substance abuse recovery for women, affordable housing, financial education and counseling, and neighborhood based programs. We know it takes time and we know it is hard, but we also know that the people in our community will continue to break through barriers toward a better tomorrow.



ACCREDITATION & ACCOUNTABILITY

Brighton Center is an accredited charity through the Better Business Bureau and meets all standards for charitable accountability including governance and oversight, measuring effectiveness, finances and fundraising.

- ▶ Our **Bright Days Child Development Center** is 3 STAR rated in Kentucky.
- ▶ Our **Center for Employment Training** is accredited by the Council on Occupational Education and is approved to receive Title IV funding from the Department of Education.
- ▶ Our **Youth Services** programs are CARF accredited demonstrating that we are guided by internationally recognized service standards and best practices.

We are monitored by all external funding sources. Our **Homeward Bound Shelter**, which serves homeless and runaway youth and our **Bright Days Child Development Center** are both compliant with all requirements of licensing.

Building Self-Sufficiency

Brighton Center believes self-sufficiency is taking responsibility to provide for yourself and your family using available resources to maintain the best quality of life possible. Our comprehensive approach to bundling services and programs allows us to meet the often complex needs of a family. Our approach is based on a philosophy that families become our partners in creating change by sharing their hopes and dreams then setting goals to accomplish them. Self-sufficiency is a constantly evolving process and we have learned that families move through the continuum based not only on their current situation but also their long-term goals. They move back and forth through the process as new or developing opportunities, challenges, or life goals come about. These ideas guide our work, our interactions with the community, and our actions in helping people build connections, skills, and a future.



BUILDING CONNECTIONS 

7,192
youth received information about how to access a Safe Place

6,526
individuals learned about Brighton Center services through Community Engagement initiatives


4,343
seniors were reached through community education events by the Senior Medicare Patrol

BUILDING SKILLS 

12,456
participated in career counseling or coaching to learn new job skills

199
family members learned new skills through activities at Bright Days Child Development Center

1,083
families made a significant step toward reaching their self-sufficiency goals

BUILDING A FUTURE 

920
Individuals were employed a minimum of 90 days

194
individuals completed a certificate, associate's degree or bachelor's degree from a post-secondary institution

824
Northern Kentucky residents volunteered to complete neighborhood based work in their communities

Brighton Recovery Center for Women

She is a mother, a sister, a daughter, and struggles with an addiction. She is one of 12 million Americans caught in the grip of addiction each year. Women are the fastest-growing segment of people with a substance use disorder in the United States. They often get addicted faster, have a harder time stopping, and are often the last to seek help. Brighton Recovery Center for Women is part of the Recovery Kentucky network that was instituted to help chronically homeless women combat substance abuse. The Recovery Center is a 100 bed facility that allows women to stay residentially for up to two years. The Intensive Recovery Dynamics Curriculum is utilized along with a peer driven community that helps instill accountability, responsibility, and structure in the lives of women as they change their behavior, attitudes, and lifestyle to overcome addiction.

IMPACT

62 women completed the recovery program and transitioned to aftercare

21 graduates became Peer Mentors

81 percent of the Women reported no relapse after six months

A long-term independent study of the Brighton Recovery Center by the University of Kentucky Center on Drug and Alcohol Research showed that clients had an extremely positive experience and significantly improved quality of life due to the program. The vast majority of clients showed reductions in use of prescription opiates by 94%, heroin by 87%, other illegal drugs by 88%, and alcohol use reduced by 77%. Mental health problems also significantly decreased along with reductions in homelessness and criminal justice involvement.



Women and staff at Brighton Recovery Center for Women.

MELISSA'S STORY

When I arrived at Brighton Recovery Center, I was bankrupt spiritually, mentally, and emotionally. I had tried so hard for so long to get sober and stay sober, but had no success. After three years of my futile attempts at sobriety, I had lost nearly all hope of ever having a different life. I was alone, in trouble with the law, and scared to death. I was on the verge of surrendering completely to drugs and alcohol.

I was sent to Brighton Recovery Center for long term treatment. I'll never forget the day I walked through the doors. Never in my life had I been so afraid and overwhelmed. Yet it only took a day or two for a spark of hope to go off inside of me. Somewhere deep down inside I felt relieved that this might be exactly what I needed all along.

Brighton began to change me from the moment I walked in. Since alcoholism/

addiction touches every area of our lives, so does Brighton's approach to recovery. Things like having a schedule, cleaning, friendship, accountability, life skills classes, and general knowledge about the disease were all very important and helpful.

One of the most critical parts of the program is the fact that it is a "peer-driven" model. I began to realize that my disease goes far beyond drinking and using drugs. It showed me that it is my attitude and behavior that must change in order to keep from using and drinking. There are underlying problems that need to be addressed in order to achieve sobriety, and Brighton showed me that.

Today, I'm in my own little house. I have a great job in retail, and my family has hope in their eyes again. My heart is filled with gratitude for the Brighton Recovery Center. Something magical happens in that house if you allow it to.

Community Investment

Brighton Center at its very core is a community based agency. The people in our community and their needs are the driving force behind the work we do. Trends and fads will come and go, but Brighton Center will always provide services the community needs and wants. Every day, Brighton Center works to engage all members of the community from young children to seniors so that real change can become reality.



Two Youth Leadership Development teens

BRITTNEY'S STORY

I was young when I became involved with Brighton Center. My mom went to jail and we moved to Newport. At first when we moved, it was fun and I got to spend time doing kid things. Before my mom went to jail I had a lot of responsibilities in the house, I had to take care of my younger brother, clean the house, and cook dinner with my oldest brother because my mom couldn't due to struggling with an alcohol and drug addiction. It felt like things might change for the better after we moved: however, it did not last long.

Around the age of nine my dad's drinking got worse: sometimes it felt like it was getting better, but it always got worse. To sum it up in one word, my childhood sucked. It wasn't until I was older that I realized this was not a "normal, healthy environment" for a child.

I got involved with Brighton Center programs around age 11 because I was taking part in the sewing classes and was invited to join Youth Leadership Development by a friend. I always

knew that I had somewhere safe to go where I was accepted and it didn't matter if things were bad at home. Staff always had an open door for me and was willing to listen.

Since coming to Brighton Center I have learned to become a strong person. I have learned to resist temptations and I know how to make good choices for the future like not using alcohol or drugs, staying focused in school, and how to be in a healthy relationship. I am a senior now and my parents didn't graduate high school, but I know that I will graduate and go on to continue my education. I know now that I can actually achieve my hopes and dreams with the support I have received. My future is full of possibilities and I know that there will be challenges and obstacles to overcome and it will not always be easy, but I am determined to be successful. Brighton Center has always been there to support and encourage me, and I know that I can count on them.

IMPACT

100 percent of youth participating in Youth Leadership Development were promoted to the next grade level

2,109 dedicated volunteers provided 34,482 hours of support to Brighton Center

11,147 individuals were assisted with clothing and household items through our Clothing Closet

60,653 volunteer hours were provided throughout the Northern Kentucky community with our Retired and Senior Volunteer Program [RSVP]

— Early Childhood Education —

Many hard working families struggle to afford quality childcare and early educational opportunities on top of every day necessities. This creates a barrier in a parent's ability to pursue a career and further their education which are the cornerstones of self-sufficiency. According to the Kentucky Department of Education, only 32% of children are ready to begin learning their first day of kindergarten. Our early education services focus on working with parents and their children to reach all developmental milestones from birth through the start of kindergarten to create a solid foundation for the future.

IMPACT

90 percent of the children that graduated from Bright Days Child Development Center were determined "school ready" and prepared for kindergarten

81 percent of the children in the Home Instruction for Parents of Preschool Youngsters (HIPPY) were assessed age appropriate in concepts and language skills

99 percent of children served by Every Child Succeeds have a medical home and 99.6% of the children demonstrated typical development in all areas [social, emotional, physical, and cognitive development]



A young boy reading with his teacher

TARA'S STORY

Tara, a newly widowed mother of three came to Bright Days Child Development Center concerned about the quality and affordability of day care. Her oldest daughter, age 5 would be attending kindergarten but she still needed care for her son, age 4, who also had multiple behavioral issues, and a six-month old infant.

Staff quickly determined she qualified for Child Care Assistance and United Way Assistance dollars to subsidize the rest of the cost so she could enroll her children while she attended college classes.

Bright Days staff worked with Tara to have her son's behavioral issues evaluated and devise a plan of action to minimize behavior outbursts at school and home.

Tara will graduate from college in December of 2013 and all her children continue to progress in their early childhood development domains.



Jay Kruz of Rewind 94.9 teaching kids the moon walk

ERIN AND BABY LUNA'S STORY

Erin was first enrolled in an Every Child Succeeds program in Bardstown, but moved to Northern Kentucky to get support from her mom to help raise her two month old baby Luna. Erin enrolled Luna in Bright Days Child Development Center and is overjoyed knowing that Luna is in a safe, nurturing environment and learning new skills daily. Because of the confidence she has in Luna's child care, Erin has been consistent with keeping her Every Child Succeeds home visits. Erin looks forward to learning new information and skills on parenting. She utilizes an electronic parenting program called E-parenting regularly with Luna to help with teaching empathy and feeling words. Erin is excited to learn activities to practice with Luna at home. In addition to being involved with Bright Days and Every Child Succeeds, Erin is also enrolled at the Center for Employment Training in the Microsoft Office Technologies skills division and is seeking help from Financial Services to work on her credit and saving money now that her life has stabilized.

Facts & Figures

According to Child Care Aware of America, the average annual cost in Kentucky for an infant in a child development center is \$6,594 or about \$550 a month and a four-year-old costs about \$5,766 a year or \$480 a month. A person working full-time (40 hours) at minimum wage only makes about \$1,256 a month. At the infant rate, it would equate to about 44% of a persons' monthly income to pay for child care and at the four-year-old rate it would equate to about 38%.

— Family Center —

For a family struggling to make ends meet, survival becomes a daily or even hourly battle of hard decisions. In Greater Cincinnati, about 30% of residents live below the standard for being self-sufficient based on their income. With a limited income, families often make sacrifices between eating, staying warm, and paying for the roof over their heads. The rising costs of everyday and essential items make it even harder as incomes are not able to keep up. Our Family Center provides a vital point of entry for so many families who need immediate help. Once a family's immediate needs are met, we are able to partner with them to set long-term goals to resolve the barriers that brought them to the brink. The Family Center works with families to not only make sure their future is brighter, but that their dreams are achievable.



Carman and her family

CARMAN'S STORY

In 2005, the birth of my twins, although a joyous occasion, caused me to give up a good paying job to become a stay at home mom. We had been a two income family with one child and we lived like it! Things got tight but after the credit cards had been maxed out we realized that we had to make some drastic changes. We got rid of everything from the home phone line, to the second car, and the satellite.

In 2009, my husband's brother died tragically and my husband said life was too short to be unhappy and he left the children and me on Father's day weekend. With no money, things went south quick, nothing was getting paid so the debt collectors started calling, my home was going into foreclosure, and they repossessed the minivan. As the end of the summer was approaching, we reunited to take the children to the county fair for one last family outing and met a man at a fair booth that invited us to church the next day. We went to church and it changed my husband, he asked for a marriage mulligan, quit drinking, and began repairing our family. He continued to work as a union HVAC serviceman and started ministry classes.

By August of 2012 I was interviewing 1-2 times per week for various positions and

my husband had just made Journeyman. We were going to make it. Then in September, everything spiraled. Our truck was having issues, the roof was in desperate need of repair, and my daughter ended up at the ER with a blood infection, resulting in the need for IV antibiotics, surgery, and a week's stay at Children's. My last hope for a job had called saying they chose someone more qualified and 30 minutes later my husband called saying he was laid off. September, October, and November passed, our cupboards were bare, and despite losing everything, we kept smiling saying "we're okay, everything is fine."

December came and we had nothing; someone said call Brighton Center. I met with their staff and then the hope began. I was given \$50 towards my utility bill, a voucher for clothing, food from the food pantry, and information about the Center for Employment Training so that I could go back to school without going into debt.

Brighton Center has impacted our lives by not only giving me a marketable skill but life skills classes along the way. My life has changed since coming to Brighton Center. When I arrived on the doorstep I was filled with fear that we would not survive the storm. Now I have hope for our future. We still have

problems and issues but they no longer seem like mountains blocking our path, but instead bumps that will slow us down for a moment and then we continue on. I have achieved so much since coming to Brighton Center. I now have a toolbox of resources and knowledge. My hopes and dreams that I didn't think were possible before are so close that I can almost reach out and touch them. I have gone from being an unmarketable, stay at home mother of three, to a woman pursuing a career in the medical field as a Registered Medical Assistant. Brighton Center has been my HOPE!

IMPACT

3,039 families received help during a crisis, had a basic need met, and received a connection to services in the community through Emergency Assistance

2,268 families received food through our USDA Commodity distribution

5,224 individuals received clothing vouchers for our Clothing Closet

— Financial Services —

It seems like an easy concept: get an education, find a good job, and reach financial stability. The reality though is that life is much more complicated and unforeseen events can so easily send a family into a financial downward spiral. Brighton Center helps families reach financial stability through a variety of services that aim to educate, encourage, and empower families to take charge of their money by making smart, informed decisions. When unexpected life events such as unemployment, expensive medical bills, or housing expenses create a barrier to achieving or maintaining a healthy financial picture, families can turn to Brighton Center for renewed hope and guidance to navigate tough situations.

IMPACT

90 percent of individuals served increased their knowledge of financial concepts

297 families that applied for foreclosure prevention avoided foreclosure on their home

1,065 individuals received free tax preparation that brought \$1,632,041 in combined refunds back to hard working Northern Kentucky families through our Volunteer Income Tax Assistance [VITA] sites

Brighton Center is one of the housing counseling agencies in the state that has access to Hardest Hit funds administered through the Kentucky Housing Corporation [KHC] and their Unemployment Bridge Program (which we helped shape and pilot for KY). Since this started in July 2010, we have helped a total of 636 families keep their homes.



Excited new homeowners

TIM & JACKIE'S STORY

Tim and Jackie were the ones who helped others. They had three biological children and over a ten year span adopted six more from China and the Ukraine. Five of the children have special needs and require extra services. Jackie and Tim held fundraisers to help offset the high cost of international adoption and brought local awareness to their cause. They never imagined needing the help of others just to stay afloat.

When Tim was laid off from his job of 25 years the situation turned into a nightmare for the family. "I thought to myself, how am I going to support my wife and nine kids, some with special needs? After searching for a job that paid a wage to support his family with no luck, Tim filed for unemployment for the first time in his life. "I was embarrassed to be

there but I saw a little blue piece of paper that changed my life. I called the number and was referred to Brighton Center."

Tim and Jackie worked with one of the Financial Specialists to get back on track. They received assistance through the Unemployment Bridge Program, which paid their mortgage for a year while the couple worked to pay off credit card debt and start saving money. After a year, they also received assistance with a 1st and 2nd mortgage modification. Tim was able to find a great job to support his large family, save his home, and his marriage.

"I would have never thought we were able to receive all the help. Thank you for saving my marriage of 29 years and my home!"

— Workforce Development —

One of the biggest barriers for families trying to achieve self-sufficiency is not having a job or having a job that does not pay a livable wage with benefits and an opportunity for career advancement. Like so many others around the county, our region has experienced tough economic times, record unemployment, and the reality that certain career paths are no longer viable options for employment. In order to thrive, we must continue to invest in creating a strong workforce that has the education and skills to move our region forward. To accomplish this, Brighton Center has a variety of workforce development programs that help people achieve their goals.



Construction and Manufacturing Technologies trainees

AMANDA'S STORY

I was the victim of domestic violence for several years and was forced to drop out of high school at 17. After getting away I went from job to job struggling to survive. I went to a night school to earn my GED and then started college. Within about a year and a half, I was already in almost \$10,000 worth of student loan debt with nothing to show for it. I felt like I had no way to provide for my children. I applied for job after job, but no one wanted to hire a single mother with no education.

I was referred to Brighton Center's Center for Employment Training but had doubts about being able to go because of my previous debt until I learned about their commitment to providing a debt-free education. I enrolled in the Construction and Manufacturing Technologies program and have now completed about 50% of my program.

Brighton Center helped my entire family by providing us with vouchers for the food pantry and clothing closet, along with connecting me to a service that provides women with professional clothing for interviews and the workplace.

The truth is, Brighton Center literally saved my life, took me out of the dark place I was in and put hope, love, and life back into me. When I am there and even when I am not, I feel like I'm part of a family.

There are not enough words I can say to express the amount of gratitude I feel towards Brighton Center. They gave me my life back and my ability to believe that there are still good people that are willing to help you and be there for you as long as you are also willing to put forth the effort to try.

IMPACT

76 individuals received their GED through Step Up and Center for Employment Training (CET)

88 percent of those receiving intensive career advisement through Career Connections entered employment, and 86% retained employment for six months after placement

131 individuals received training through CET; individuals that completed training saw an average wage gain of over \$20,502 per year

Facts & Figures

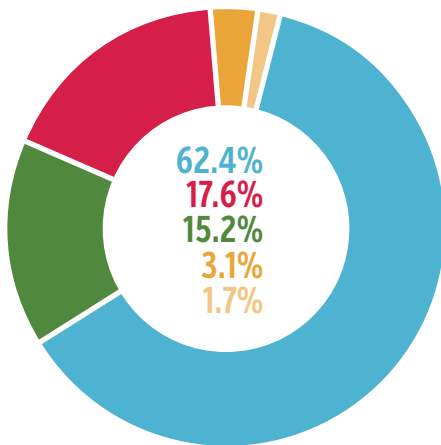
According to Georgetown University's Center on Education and the Workforce:

- ▶ 30% of Kentucky's working population ages 25-64 have at least an associate's degree
- ▶ Individuals with a bachelor's degree make an average of 84% more over their lifetimes than those with just a high school diploma
- ▶ By 2018, 54% of Kentucky's jobs will require a postsecondary education

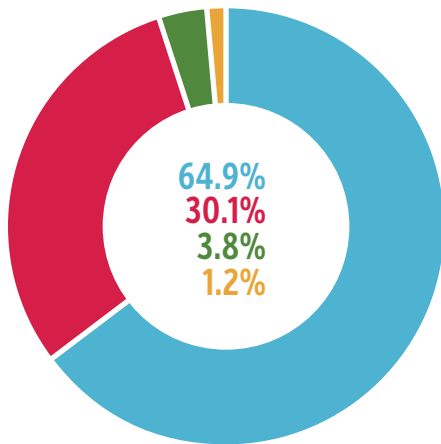
Statement of Activity

Fiscal year from July 1, 2012 through June 30, 2013

BRIGHTON CENTER REVENUE



BRIGHTON CENTER EXPENSES



BRIGHTON CENTER, INC.

Contributions, Support and Revenues:

● Allocations of funds from United Way	\$1,598,375
● Direct contributions	1,056,053
● Contributions by associated organizations	117,096
● Special events, net of related expenses	67,208
● Contributions by unassociated organizations	146,433
● Fees and grants from governmental agencies	5,677,977
● Program service fees	51,362
● Sale of supplies and services	106,542
● Other Income	11,841
● Gain on disposal of fixed assets	9,341
● Investment income	259,306
Total Contributions, Support and Revenues	9,101,534

Expenses:

● Personnel (Salary, Taxes, Benefits, Hiring)	\$5,773,531
● Operating	2,681,230
● Depreciation	104,880
● Donated Goods	338,237
Total Expenses	\$8,897,878

Expenses by Function:

Program Services:	
Brighton Recovery Center	\$822,600
Early Childhood Education	2,018,114
Community Investment	794,246
Family Center	745,907
Workforce Development	1,558,878
Financial Services	537,383
Youth Services	927,457
Non-program Services:	
Fundraising and Public Relations	203,629
Other	201,251
Indirect Cost	1,088,413
Total Expenses by Function:	\$8,897,878

Net Assets - Total	
Beginning of Year	4,905,920
Change in net assets - total	203,656
End of Year	5,109,576

Per Brighton Center, Inc. June 30, 2013 Financial Statements audited by Bertke, Sparks & Kremer, Inc.

BRIGHTON PROPERTIES, INC.

Contributions, Support and Revenues:

Reimbursements from associated organizations	\$199,492
Contributions by unassociated organizations	5,000
Grants from government agencies	3,689
Reimbursements for Grant County Initiative	304,084
Contributions - Foundations/Trusts	30,000
Building rental	665,172
Property management fees	49,642
Other income	39,588
Total Contributions, Support and Revenues	1,296,667

Expenses:

Personnel (Salary, Taxes, Benefits, Hiring)	\$300,130
Operating	708,507
Depreciation	170,250
Total Expenses	\$1,178,887

Net Assets - Total

Beginning of Year	1,568,129
Change in net assets - total	117,780
End of Year	1,685,909

Per Brighton Properties, Inc. June 30, 2013 Financial Statements audited by Bertke, Sparks & Kremer, Inc.

Agency Programs

Individuals Served by Program

Brighton Recovery Center for Women

Brighton Recovery Center	303
Culinary Training Program	10
Women's Jail Intervention Program	211
Total	524

Early Childhood Education

Bright Days Child Development Center	164
Family Day Care	346
United Way Intake	176
Home Instruction for Parents of Pre-school Youngsters (HIPPPY)	120
Every Child Succeeds	361
Quilting Class	3
Total	1,170

Financial Services

Financial Education	366
Homeownership	50
Foreclosure Prevention	1333
Individual Development Accounts	131
Reverse Mortgage	24
Volunteer Income Tax Assistance (VITA) Sites	1,065
Credit Smart Loans	29
Total	2,998

Workforce Development

Center for Employment Training	279
Career Connections	21,499
Step Up	152
Total	21,930

Family Center

Commodities	2,268
Stable Families	193
Emergency Assistance	7,364
Senior Support	168
Total	9,993

Community Investment

Community Organizing	7,283
Youth Leadership Development	390
Volunteer Program	2,109
Retired and Senior Volunteer Program	433
Senior Medicare Patrol	4,711
Community Events	3,656
Holiday Drive and Used Toy Sale	2,485
Clothing Closet	11,147
Total	32,214

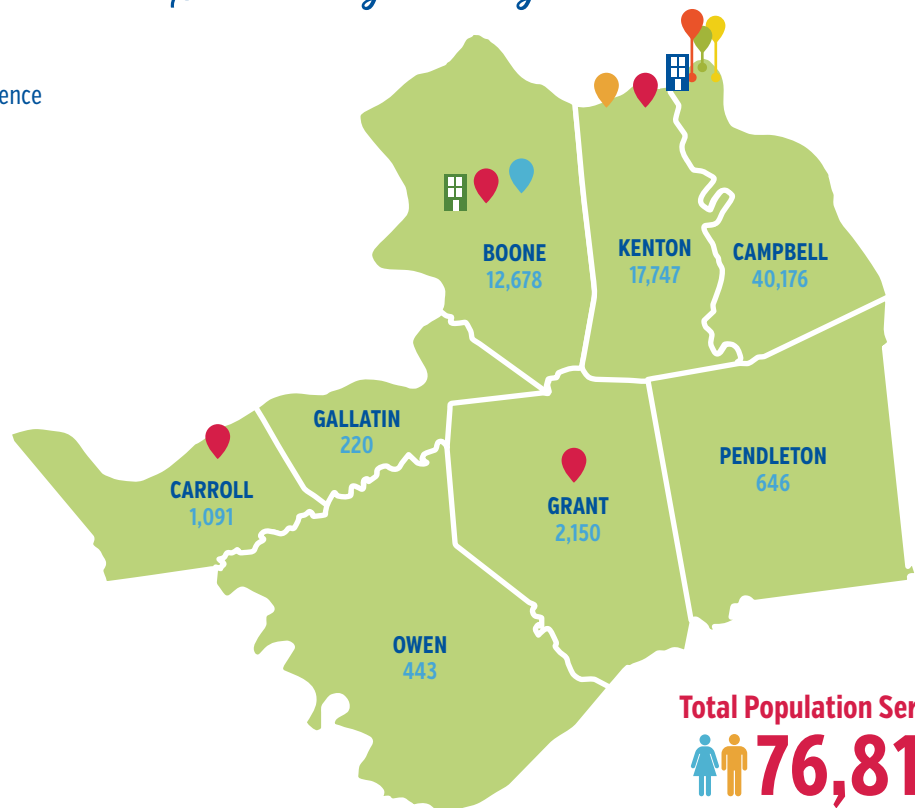
Youth Services

Homeward Bound Shelter	552
Safe Place	7,247
Transitional Living Program	58
Street Outreach	131
Total	7,988

Total of Individuals Served by Programs 76,817

Individuals Served By County

- Kentucky Career Center / NKY
- Brighton Recovery Center for Women / Florence
- Family Center / Newport
- Shelby Street Office / Florence
- Center For Employment Training / Newport
- West End / Administration - Newport
- Homeward Bound Shelter / Covington
- Bright Days / Newport



Total Population Served
 76,817

Other Counties / 1,301

— Youth Services —

On a typical night in Northern Kentucky there are over 3,000 youth and young adults homeless and left to find their own way. They are the silent, unseen population and so vulnerable to the harsh consequences of coming from a broken home. For a homeless teen, education is interrupted or cut off completely along with access to health care, mental health services, legal aid, and they often can't get a job without identification or a valid address. Getting an apartment is also out of the question due to their age and lack of income. They come to Brighton Center's Homeward Bound Shelter scared, hopeless, and tired of the constant barriers in their way but, they quickly find hope, support, and the road map to a better life.

IMPACT

75

percent of the youth were reunified with their families

94

percent of the youth were able to continue attending their own home school

552

homeless and runaway youth ages 11-17 received crisis services by our Homeward Bound Shelter, and 106 were served residentially



Homeward Bound youth learning the "How-to's" of bike repair at Velocity Bike & Bean

ROSE'S STORY

I ended up at Homeward Bound because my dad was neglectful and my brother and I had already been taken away from our mom. We didn't go to school regularly, my dad was putting us in danger and it got so bad that we were afraid to go home. I called the police station to find out where to go and they told me about Homeward Bound. Once we were at the Shelter, we immediately started back at school and finally felt like we had a safe place to go back to everyday. We finally had people who cared, listened and it was like one big family. Homeward Bound brought my brother and I closer together and I no longer had to worry about him being safe or taking care of him. It gave me a chance to focus on myself.

Counseling at Homeward Bound taught me how to express myself through writing and talking about my feelings instead of blowing up in anger. Outings helped give me a different view of the world and I learned that bad things can happen but that doesn't mean the whole world or all people are bad. Through Homeward Bound I also realized that my parents were not bad people but they had issues that needed to be handled. Family counseling helped my brother and I get our

feelings out in a neutral and safe place. Now, even though we have a long way to go, we are at least on common ground.

After six months at Homeward Bound, I moved on to the Transitional Living Program. I was really scared to live on my own for the first time but staff really helped me. It was the small things (life skills) that really mattered like helping me learn how to cook, clean, garden, and maintain a home that a parent would normally teach.

Because of Homeward Bound, I graduated from high school, started a career, and have my own home. I don't feel broken or out of place. I finally feel like I am completely whole and I want to experience the world. I want to publish a book and be a voice for the broken souls who feel like they don't have anybody.

I was an ordinary 17 year old when I showed up at Homeward Bound but I came out feeling like I was special and I want to thank everyone who supports Brighton Center, and everyone that has helped Homeward Bound grow and be what it is today. They took a broken soul and made it whole again.

SINCE 1983

- ▶ Emergency shelter care has been provided for over 7,000 youth
- ▶ Non-residential counseling to over 12,866 youth
- ▶ Over 24,435 calls have been taken on the 24-hour hotline
- ▶ The Safe Place number is **1-800-RUNAWAY (1-800-786-2929)**

Brighton Properties

Brighton Properties (a wholly owned subsidiary of Brighton Center), has provided the community with safe and affordable housing units since 1997. A continued dedication to strengthening the community has allowed Brighton Properties to act as a leader in the movement to change the housing environment in Northern Kentucky. Housing is the foundation for strong communities and a mix of housing options leads to a flourishing community with lower crime rates, better performing school, stronger local economics, and better overall quality of life. Brighton Properties removes the barriers for individuals and families seeking housing options that won't break the bank.



Two Rivers Ground breaking -October 1982



Two Rivers Apartments Today

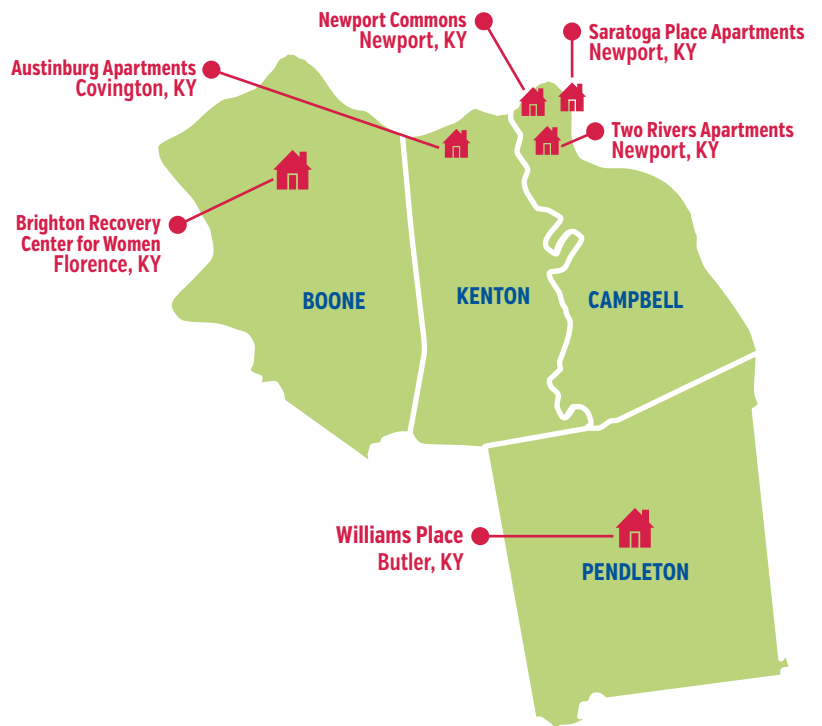
HELEN'S STORY

Helen moved into Two Rivers Apartments only two weeks after it opened in 1983 and has happily lived there for the past 30 years. Helen and her husband moved from Dayton, Kentucky to the Newport based housing complex because his health was not good and they wanted a safe place to live. They lived together for three years before he passed away, but Helen continued to enjoy the safety, security, and resident life even after. She enjoys spending time watching sports and even used to be a season ticket holder for the Reds. Over the years, the convenience of living at Two Rivers allowed her to walk from Newport to Great American Ballpark on the riverfront. She even attended both games of the 1990 World Series. Now, at the age of 92, even though Helen does not get around as well, she knows Two Rivers is a safe place to live. She has always lived on the same floor of the building and loves the quite view of Cincinnati. Another unique aspect of living at Two Rivers is the spectacular view of fireworks from right outside her window. Two Rivers is truly a great place for seniors to enjoy a worry-free lifestyle just as Helen has for the past 30 years.

Facts & Figures

In Northern Kentucky, the fair market rent for a two-bedroom apartment is about \$752.* In order to afford this level of rent and utilities without paying more than the recommended 30% of income, a person must make \$14.46 per hour working a 40-hour week, 52 weeks per year and yet minimum wage is only \$7.25 per hour. A single person making minimum wage would have to work 80 hours per week, 52 weeks per year to afford a two-bedroom apartment or the household must have two individuals making minimum wage who work 40 hours per week, 52 weeks per year.

*National Low Income Housing Coalition



IMPACT

207	12	33	38
units for the elderly	units for the disabled	units for low income families	units for women in recovery

— Volunteers & Giving Back —

“Giving back to the communities in which we work, is something Fifth Third instills in its employees from the moment he/she starts working for the Bank. With such a large group participating, we find it satisfying knowing that we can tackle large projects for organizations, freeing up financial resources elsewhere to enhance and improve people’s lives. Additionally, as a manager it is a great opportunity to get my employees out of the office into an environment where everyone is working collaboratively and improving teamwork.”

-Zac Hornbach, Commercial Leadership Program Manager at Fifth Third Bank

IMPACT

2,109
Volunteers

34,482
Total volunteer hours

\$736,530

Value of volunteer hours;
this number equates to 29 full-time positions



Volunteers from Fifth Third Bank

“I chose to volunteer at Brighton Center because I want to be part of an organization that does so much for their community. Brighton Center has broadened my horizons on helping and investing in the community. I have met so many great people and I thoroughly enjoy being here every day. Volunteering locally is the best way to give back.”

- Liz, Volunteer

Volunteer Groups

- | | | |
|-------------------------------|-------------------------------|--|
| Bank of New York Mellon | Hathaway Court Apartments | Procter & Gamble |
| Bishop Brossart | Highland Hills Baptist Church | Perfetti Van Melle |
| Brighton Emerging Leaders | Highland United Methodist | PNC Bank |
| Calvary Baptist Academy | Highlands Middle School | Salem Lutheran Youth Group
St. Cloud MN |
| Cincinnati Community Outreach | Hydro Systems | Scouts Pack 260 Bears |
| Commonwealth Hospitality | Kellogg's | Seven Hills Church |
| Campbell Ridge Elementary | Key Bank | St. Henry District High School |
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Volunteers from Seven Hill Church



Feast For Your Home at Best Furniture Gallery - 2012

Volunteer Opportunities

- ▶ Sponsor collection drives for clothing, food, personal hygiene items, cleaning supplies, and/or baby items
- ▶ Assist with fundraising events
- ▶ Plan an activity for seniors at any of our independent living homes
- ▶ Assist with Clothing Closet donation sorting and organizing
- ▶ Help with weekly after-school group activities for 10-14 year-olds
- ▶ Invite youth to your worksite for a job shadowing experience
- ▶ Help organize and carry out a community service project with the youth
- ▶ Plan a party or special event for a group of children at our Bright Days Child Development Center
- ▶ Help a few Saturdays during the tax season at any of our Volunteer Income Tax Assistance sites
- ▶ Lead an activity with youth at Homeward Bound Shelter to promote positive social interaction (cook dinner, play board games...)
- ▶ Present the realities of the workplace and how to find success on the job for those involved in workforce development programs

Volunteer Spotlight - Retired and Senior Volunteer Program [RSVP]



RSVP volunteers

RSVP is a national volunteer program funded by the Corporation for National and Community Service that Brighton Center has been the sponsor for in Northern Kentucky since 1996. Volunteers choose what volunteer opportunities to participate in, where to volunteer, and how often. The mission of RSVP is to enrich the lives of men and women, age 55 and over, through meaningful volunteer opportunities that use their time and skills to address critical community needs.

IMPACT

433

volunteers participated in RSVP for a total of 60,653 hours at 33 sites throughout Northern Kentucky; of those, 28 gave their time to Brighton Center

Thank you for your support!

Monetary donations received from July 1, 2012 through June 30, 2013

Thank you for giving Brighton Center the privilege and the honor through your generous donations, to touch hundreds of lives each and every day in so many meaningful ways.

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Joe Barket

Dorothy Grothaus

Elizabeth Beckmeyer

Sherry Andrasik

Andrew Bachman

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Employee Awards

Darlene Motley

In April 2008, Darlene Motley became the Community Manager for the Brighton Recovery Center. Darlene takes great pride in her work.

The Recovery Center building is immaculate. To accomplish this, Darlene not only must work with staff, but she also works with the women in the program. She is responsible for ensuring our facility is in compliance, as well

as creating a safe, clean, and inviting home for the residents. A key part of the peer driven model is to engage the women in different responsibilities for program operations including keeping the facility top notch. She often tells the women "this is your house, treat it like your own." Darlene is flexible, hardworking and committed. She has a positive and contagious attitude and is always upbeat and smiling. Darlene makes a difference in the lives of hundreds of women by sending the message that "you deserve the best and you are worthy of respect."

Anne Stull

Anne began employment at Brighton Center in December 2007 as an Accounting Clerk.

Over the years, Anne has played a key role in the Support Services department. Her position helps ensure that the agency is accountable to the community, Board, and funders. Her commitment and dedication to the mission have been

instrumental to the success of the agency. In addition to the many duties Anne does, such as ensuring that all the agency bills are paid timely and accurately, as well as agency money and credit cards are tracked and safeguarded, she also participates in program events and the Jean Brown Scholarship committee. She works diligently and positively with all levels of staff to ensure the agency is fiscally accountable.



Darlene Motley (left) & Anne Stull (right)

SUPER NOVA AWARD

Jamie Linkugel

Jamie started at Brighton Center as a Human Resources Intern in 2008. She then became the part time Benefits Outreach Specialist in 2009, a full time Family Development Specialist in 2010 and in 2012 full time Service Link Supervisor. She started some initiatives from scratch and made them effective and sustainable. Jamie has created resources such as a Benefits Outreach Binder that was shared with over 75 Safety Net Alliance agencies, 20 of which she trained on how to help families determine eligibility for public benefits. She developed a common intake form used by the Center for Employment Training, Family Support, and Financial Services. Jamie also worked hard to start Service Link, which handled 17,777 calls last year to Emergency Assistance. Jamie does her job with excellence and demonstrates her commitment in all she does. She is constantly growing and learning, helping the Center to be more effective in the community.



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375 Weaver Road
Florence, KY 41042
Phone: [859] 282-9390

Community Investment
Director: Kate Arthur
741 Central Avenue
P.O. Box 325
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Phone: [859] 491-8303

Early Childhood Education
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7th & Park Ave.
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Family Center
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799 Ann Street
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Center for Employment Training
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